

# 2001 Qvale Mangusta

ZF4AH01AX1M000192

Carfax & Records






## Vehicle History Report™

VIN: ZF4AH01AX1M000192


 No accidents or damage reported to CARFAX







 111 Service history records

 123 Detailed records available

 84,813 Last reported odometer reading

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 10/18/23 at 12:37:35 PM (CDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

	Title History	Summary
<b>Damage Brands</b>	Salvage   Junk   Rebuilt   Fire   Flood   Hail   Lemon	No Problem
<b>Odometer Brands</b>	Not Actual Mileage   Exceeds Mechanical Limits	No Problem

	Additional History	Summary
Not all accidents / issues are reported to CARFAX		
<b>Total Loss</b>	No total loss reported to CARFAX.	 No Issues Reported
<b>Structural Damage</b>	No structural damage reported to CARFAX.	 No Issues Reported
<b>Airbag Deployment</b>	No airbag deployment reported to CARFAX.	 No Issues Reported
<b>Odometer Check</b>	No indication of an odometer rollback.	 No Issues Indicated
<b>Accident / Damage</b>	No accidents or damage reported to CARFAX.	 No Issues Reported
<b>Manufacturer Recall</b>	Check with an authorized dealer for any open recalls.	Ask Your Dealer






**Basic Warranty**








No data reported to CARFAX.










No Data Reported


















**Detailed History**

Date	Mileage	Source	Comments
11/19/2002	126	Service Facility	 <b>Vehicle serviced</b>
11/19/2002		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b>
11/30/2002		Country Club Automotive Glen Burnie, MD 410-768-0414 ★ 4.9 / 5.0 9 Verified Reviews ❤️ 1 Customer Favorite	 <b>Vehicle serviced</b> Battery replaced
12/12/2002		Dealer Inventory California	<b>Vehicle sold</b>
12/12/2002		California Motor Vehicle Dept. Belvedere Tiburon, CA	<b>Title issued or updated</b> First owner reported
12/31/2002	134	Service Facility	 <b>Vehicle serviced</b>
12/31/2002		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b>
01/15/2003	135	California Motor Vehicle Dept. Belvedere Tiburon, CA	<b>Title issued or updated</b>

01/24/2003	1,138	Service Facility	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
01/24/2003		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Transmission checked
02/07/2003		Service Facility	 <b>Vehicle serviced</b>
02/07/2003		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b>
05/01/2003	4,775	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Steering/suspension checked Brakes checked Electrical system checked A/C and heating system checked Drivability/performance checked Cooling system checked Engine checked Transmission checked
05/12/2003	5,073	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Brakes checked Electrical system checked Steering/suspension checked
07/14/2003	6,578	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Noise checked Steering/suspension checked Electrical system checked Fluids checked Oil and filter changed







10/09/2003	8,692	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Noise checked
12/05/2003	9,693	Service Facility		<b>Vehicle serviced</b>
12/05/2003		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Noise checked Electrical system checked Steering/suspension checked Fluids checked Oil and filter changed
03/19/2004	12,760	Service Facility		<b>Vehicle serviced</b>
03/19/2004		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Transmission checked Steering/suspension checked Brakes checked Noise checked
05/03/2004	13,185	Service Facility		<b>Vehicle serviced</b>
05/03/2004		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Noise checked Drivability/performance checked Electrical system checked
05/13/2004	13,825	Service Facility		<b>Vehicle serviced</b>
05/13/2004		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Accessories installed








08/25/2004	15,581	Service Facility	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Noise checked
08/25/2004		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Noise checked A/C and heating system checked
09/15/2004	16,176	Service Facility	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
09/15/2004		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
10/15/2004	17,110	Service Facility	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
10/15/2004		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
12/15/2004	18,799	Service Facility	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
12/15/2004		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed








01/10/2005	19,259	Service Facility		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
01/10/2005		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
03/31/2005		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
04/11/2005		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
05/10/2005		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
08/03/2005		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
09/27/2005		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed







12/05/2005	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
02/02/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
02/17/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Vehicle washed/detailed
03/22/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
04/06/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
04/20/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
05/03/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed















05/17/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
06/23/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Noise checked Steering/suspension checked
07/06/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Steering/suspension checked
08/18/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b>
10/06/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b>
11/27/2006	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b>
02/22/2007	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed


04/13/2007		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
05/29/2007		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
08/28/2007		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
10/09/2007	41,697	California Inspection Station	<b>Passed emissions inspection</b>
10/10/2007		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Oil and filter changed Noise checked
11/09/2007		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Noise checked
03/04/2008	42,794	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Front brake pads replaced Front brakes replaced Power steering pump replaced
06/03/2008	44,917	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Headlight bulb(s) replaced Tire condition and pressure checked Oil and filter changed







11/26/2008	44,919	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Tire(s) replaced
01/22/2009	49,443	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Clutch replaced Four wheel alignment performed A/C and heating system checked Noise checked
05/15/2009	50,755	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Key(s) (re) programmed Electrical system checked Noise checked
06/19/2009	52,220	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Noise checked
06/29/2009	52,595	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Noise checked Electrical system checked
08/19/2009	54,132	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
11/13/2009	55,530	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews	 <b>Vehicle serviced</b> Maintenance inspection completed Battery replaced Differential replaced Oil and filter changed

12/02/2009	55,997	California Inspection Station Belvedere Tiburon, CA		<b>Passed emissions inspection</b>
12/04/2009		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Wheels checked Throttle cable replaced
12/17/2009	56,331	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed
03/02/2010	57,909	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
03/19/2010	58,768	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed Recommended maintenance performed Windshield replaced
04/13/2010	59,386	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
05/07/2010	59,917	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed






08/27/2010	60,574	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Headlight bulb(s) replaced Oil and filter changed
08/27/2010		Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Oil and filter changed Headlight bulb(s) replaced
11/09/2010	64,551	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed Recommended maintenance performed
11/09/2010		Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
11/30/2010	64,885	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed Fuel pump replaced
11/30/2010	64,886	Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Maintenance inspection completed Fuel pump replaced







12/22/2010	65,426	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
12/22/2010	65,428	Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ❤️ 503 Customer Favorites		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
01/07/2011		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
01/07/2011		Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ❤️ 503 Customer Favorites		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
02/18/2011	66,611	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed Antifreeze/coolant flushed/changed Engine oil cooler replaced/repared
02/18/2011	66,622	Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ❤️ 503 Customer Favorites		<b>Vehicle serviced</b> Maintenance inspection completed Antifreeze/coolant flushed/changed Engine oil cooler replaced/repared






03/18/2011	66,873	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed Recommended maintenance performed Headlight(s) replaced
03/18/2011	66,921	Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Maintenance inspection completed Recommended maintenance performed Headlight(s) replaced
07/19/2011	69,963	California Inspection Station San Francisco, CA		<b>Passed emissions inspection</b>
07/20/2011		British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed Recommended maintenance performed
07/20/2011		Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
10/07/2011	72,135	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
10/07/2011		Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed

10/21/2011	72,540	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed Antifreeze/coolant flushed/changed
10/21/2011		Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Maintenance inspection completed Antifreeze/coolant flushed/changed
12/20/2011	73,087	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed Tire(s) balanced
12/20/2011	73,092	Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Maintenance inspection completed Recommended maintenance performed Tire(s) balanced
01/11/2012	73,453	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed
01/11/2012	73,455	Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed



05/11/2012	76,509	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Tire(s) replaced Alignment performed
05/11/2012	76,511	Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ❤️ 503 Customer Favorites		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Tire(s) replaced Alignment performed
07/31/2012	77,774	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed
07/31/2012		Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ❤️ 503 Customer Favorites		<b>Vehicle serviced</b> Maintenance inspection completed
04/02/2013	77,854	California Inspection Station San Francisco, CA		<b>Passed emissions inspection</b>
10/31/2014	79,598	California Inspection Station		<b>Passed emissions inspection</b>
12/26/2014	79,670	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Fluids checked Oil and filter changed

12/26/2014	Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689		<b>Vehicle serviced</b> Fluids checked Oil and filter changed
★ 4.4 / 5.0 70 Verified Reviews ❤️ 503 Customer Favorites			
03/23/2016 81,479	British Motor Car Distributors San Francisco, CA 415-776-7700		<b>Vehicle serviced</b> Maintenance inspection completed Fluids checked Oil and filter changed
★ 4.7 / 5.0 40 Verified Reviews			
03/23/2016	Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689		<b>Vehicle serviced</b> Maintenance inspection completed Fluids checked Oil and filter changed
★ 4.4 / 5.0 70 Verified Reviews ❤️ 503 Customer Favorites			
06/28/2016 81,604	British Motor Car Distributors San Francisco, CA 415-776-7700		<b>Vehicle serviced</b>
★ 4.7 / 5.0 40 Verified Reviews			
06/28/2016	Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689		<b>Vehicle serviced</b>
★ 4.4 / 5.0 70 Verified Reviews ❤️ 503 Customer Favorites			
08/04/2016 81,740	British Motor Car Distributors San Francisco, CA 415-776-7700		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Tire condition and pressure checked
★ 4.7 / 5.0 40 Verified Reviews			

08/04/2016		Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Recommended maintenance performed Maintenance inspection completed Tire condition and pressure checked
11/22/2016	81,855	California Inspection Station		<b>Passed emissions inspection</b>
04/11/2017	82,277	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed Tire condition and pressure checked Fluids checked Oil and filter changed
04/11/2017		Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Maintenance inspection completed Tire condition and pressure checked Fluids checked Oil and filter changed
07/25/2018	83,645	British Motor Car Distributors San Francisco, CA 415-776-7700 ★ 4.7 / 5.0 40 Verified Reviews		<b>Vehicle serviced</b> Maintenance inspection completed Fluids checked Oil and filter changed
07/25/2018		Jaguar Land Rover San Francisco San Francisco, CA 415-593-8689 ★ 4.4 / 5.0 70 Verified Reviews ♥ 503 Customer Favorites		<b>Vehicle serviced</b> Maintenance inspection completed Fluids checked Oil and filter changed
10/18/2018	83,732	California Inspection Station		<b>Passed emissions inspection</b>
06/11/2020	84,327	California Inspection Station		<b>Passed emissions inspection</b>

07/10/2020 84,813

A-Tech Automotive  
Shrewsbury, MA  
508-842-0060

★ 4.8 / 5.0

95 Verified Reviews

♥ 163 Customer Favorites



**Vehicle serviced**

Maintenance inspection completed  
5,000 mile service performed  
Oil and filter changed  
Wiper(s) replaced  
Parking brake adjusted  
Emissions or safety inspection performed

06/01/2022

Massachusetts  
Motor Vehicle Dept.  
Los Gatos, CA

**Registration updated when owner moved the vehicle to a new location**

Have Questions? Please visit our Help Center at [www.carfax.com](http://www.carfax.com).



**Glossary**

**First Owner**

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

**Ownership History**

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

**Title Issued**

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

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10/18/23 12:37:35 PM (CDT)



TPS Motorsports Speedlab  
 2705 LafayetteE  
 Santa Clara, CA 95050  
 (408) 370-1477  
 mikem@tpsmotorsports.com  
 www.TPSMotorsports.com

# Invoice #2568

Created: 8/14/2023 04:40 PM PDT  
 Invoiced: 9/16/2023 07:33 PM PDT  
 Payment Term: On Receipt  
 Service Writer: Mike Mak

## 2002 Qvale Mangusta Base

Los Gatos, CA 95033  
 Mobile:

m

### Customer Comments

Full maintaince. parking brake adjust, passenger window side switch on driver door, AC Recharge

Description	Price	QTY	HRS	Subtotal
1 Inspection			1.14	\$200.00
2 Hand Brake Repair			4.5	\$787.50
3 Parking Cable	\$300.00	1		\$300.00
4 Car Delivery			1.5	\$262.50
			Tax (9.125%): \$27.38	Total: \$1,577.38

### Tune Up

Description	Price	QTY	HRS	Subtotal
1 Tune Up Labor			6.5	\$1,137.50
2 Trans Fluid	\$75.00	1		\$75.00
3 Differential Fluid	\$75.00	1		\$75.00
4 Amsoil Engine Oil	\$14.67	6		\$88.02
5 Oil Filter	\$18.50	1		\$18.50
6 Brake Fluid	\$9.50	4		\$38.00
7 Spark Plugs	\$13.50	8		\$108.00
8 Recycling Fee				\$20.00
9 Brake flush			1	\$175.00
			Tax (9.125%): \$36.73	Total: \$1,771.75

Description	Price	QTY	HRS	Subtotal
1 AC Recharge			0.46	\$80.00
2 FReon	\$80.00	1		\$80.00
3 AC dye		1		\$0.00
			Tax (9.125%): \$7.30	Total: \$167.30



**TPS Motorsports Speedlab**  
 2705 LafayetteE  
 Santa Clara, CA 95050  
 (408) 370-1477  
 mikem@tpsmotorsports.com  
 www.TPSMotorsports.com

# Invoice #2568

Created: 8/14/2023 04:40 PM PDT  
 Invoiced: 9/16/2023 07:33 PM PDT  
 Payment Term: On Receipt  
 Service Writer: Mike Mak

All take off parts not picked up from TPS within 24 hours of delivery or pickup of vehicle by customer will be disposed of and become property of TPS Motorsports. By signing this invoice I approve all charges and worked listed above. 90warranty on labor performed. No rental car will be provided if car needs warranty repair. I also agree ALL warranty work needed on ANY work performed by TPS Motorsports can ONLY be performed by TPS. Any repairs or upgrades to my vehicle without written consent from TPS will void the TPS Motorsports Warranty. Parts warranty is subject to manufacturer warranty only. Warranty is not valid if vehicle is raced or abused.

**Non-Emissions Complaint Upgrades**  
 Vehicles which used for racing or off-road non-emissions compliant uses will not receive any warranty. I understand it is my sole responsibility to know what is emissions compliant. I also acknowledge and represented to TPS my vehicle is not registered and cannot be legally driven on the streets of CA.

Parts .....	\$782.52
Labor .....	\$2,642.50
Subtotal .....	\$3,445.02
Fees .....	\$20.00
Tax .....	\$71.40
<b>Grand Total .....</b>	<b>\$3,516.42</b>
Paid To Date .....	(\$200.00)
<b>REMAINING BALANCE</b>	<b>\$3,316.42</b>

Any disputes arising between me and TPS will be resolved through mediation,

Signature \_\_\_\_\_

Payments		
8/14/2023	Visa	\$200.00

Authorizations		
In Person by	+ Unnamed Service	\$2,518.11
8/14/2023 at 4:52 PM PDT	+ Tune Up	+\$1,951.74
	+ Unnamed Service	
In Person by	+ Unnamed Service	\$200.00
8/14/2023 at 4:52 PM PDT		

## Notes

Mike Mak	8/14/2023 4:40 PM PDT
HI Ian, Your appointment has been scheduled on Thursday, September 7 at 10:00am PDT.  Location TPS Motorsports Speedlab 2705 LafayetteE, Santa Clara, CA, 95050  Vehicle 2002 Qvale Mangusta VIN: License Plate:	
If you have questions about your appointment, contact us: (408) 370-1477 or mikem@tpsmotorsports.com.	



TPS Motorsports Speedlab  
2705 LafayetteE  
Santa Clara, CA 95050  
(408) 370-1477  
mikem@tpsmotorsports.com  
www.TPSMotorsports.com

# Invoice #2568

Created: 8/14/2023 04:40 PM PDT  
Invoiced: 9/16/2023 07:33 PM PDT  
Payment Term: On Receipt  
Service Writer: Mike Mak

Mike Mak

9/6/2023 10:06 AM PDT

This is a friendly reminder that you have an upcoming appointment on Thursday, September 7 at 10:00am PDT.

**Location**

TPS Motorsports Speedlab  
2705 LafayetteE, Santa Clara, CA, 95050

**Vehicle**

2002 Qvale Mangusta  
VIN:  
License Plate:

If you have questions about your appointment, contact us:  
(408) 370-1477 or mikem@tpsmotorsports.com.

Mike Mak

9/16/2023 7:28 PM PDT

Hi Ian,

Below is a link to the estimate you requested from TPS Motorsports Speedlab. Please review and let us know if you have any questions.

File: Estimate\_2568\_-\_Inspection\_...\_2022\_Qvale\_Mangusta\_Base.pdf

**Schlee Bros**

35 Medway Rd  
 San Rafael, CA 94901-0000  
 Shop Phone: (415) 453-1086  
 Fax: (415) 453-2744

Invoice

7016  
 Estimate Ref #7,178  
 Date Printed: 03/12/2019  
 Printed Time: 2:59 pm  
 ARD00286778

Hat/Ref:

Imports and Domestic

Time Promised:

2001 QVALE MAGUSTA V8 3.6L 3586CC FI GAS N

VIN:

License: 6ZQU815

Unit #:

Mileage In: 83,828

Mileage Out: 83,828

DOM:

Date Written: 03/12/2019

Written By: James Truong

Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
REPLACE CUSTOMER OWN PARTS	REPLACE CUSTOMER OWN PARTS				
Labor Labor	Work Requested - REPLACE CUSTOMER OWN HEADLIGHT BULBS		1.40	118.00	165.20
Work Performed - REPLACE CUSTOMER OWN HEADLIGHT BULBS AND REPAIR WIRES INSIDE HEADLIGHT ASSEMBLY.					

Payment Date	Type	Method	Amount
3/12/2019	Check	#9842	165.20
Payment Totals:			\$165.20

Parts: \$0.00  
 Labor: \$165.20  
 Sublet: \$0.00  
 Misc: \$0.00  
 Hazmat: \$0.00  
 Supplies: \$0.00

Tax Total: \$0.00  
**Invoice Total: \$165.20**  
 Less Paid: 165.20  
**Balance Due: \$0.00**

Thank You for your business!

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_



**Schlee Bros**

35 Medway Rd  
 San Rafael, CA 94901-0000  
 Shop Phone: (415) 453-1086  
 Fax: (415) 453-2744

Invoice

7211  
 Estimate Ref #7,397  
 Date Printed: 08/21/2019  
 Printed Time: 11:05 am  
 ARD00286778

Hat/Ref:

Imports and Domestic

Time Promised:

2001 QVALE MAGUSTA V8 3.6L 3586CC FI GAS N

VIN:

License: 6ZQU815

Unit #:

Mileage In: 83,986

Mileage Out: 83,986

DOM:

Date Written: 08/21/2019

Written By: James Truong

Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
7QT OIL CHANGE+FILTER	REPLACE ENGINE OIL+FILTER AND CHECK ALL FLUID...				
Labor Labor	Work Requested - 7QT OIL CHANGE+FILTER		1.00	15.00	15.00
Work Performed - OIL CHANGE+FILTER+ALL FLUID LEVELS AND TIRE PRESSURE					
Part 5W30	SYNTHETIC OIL		7.50	10.00	75.00
Part F1ZA 6731-BD	OIL FILTER		1.00	7.00	7.00
Part CLEANER	PARTS CLEANER		2.00	5.00	10.00
Part P/S	POWER STEERING FLUID		1.00	6.00	6.00

Payment Date	Type	Method	Amount
8/21/2019	Check	#9878	126.82
Payment Totals:			\$126.82

Parts: \$98.00  
 Labor: \$15.00  
 Sublet: \$0.00  
 Misc: \$0.00  
 Hazmat: \$5.00  
 Supplies: \$0.00

Tax Total: \$8.82  
**Invoice Total: \$126.82**  
 Less Paid: 126.82  
 Balance Due: \$0.00

Thank You for your business!

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By \_\_\_\_\_

Date \_\_\_\_\_

Time \_\_\_\_\_

CUSTOMER #: 3137501

336761

BRITISH MOTOR CAR DIST., LTD.

901 Van Ness Avenue
San Francisco, CA 94109
(415) 776-7700
www.bmcd.com



\*INVOICE\*

PAGE 1

Mission Statement:
We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Qvale family reputation for integrity since 1947.

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS 266

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., PAYMENT, INV. DATE, R.O. OPENED, READY, OPTIONS, MARKET.

Table with columns: LINE OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

A CUSTOMER REQUEST TO PERFORM OIL AND FILTER CHANGE AND TO TOP OFF UNDERHOOD FLUIDS.
LOF CUSTOMER REQUEST TO PERFORM OIL AND FILTER CHANGE AND TO TOP OFF UNDERHOOD FLUIDS.
3199 CE
1 LR029240 FILTER - OIL 99.95 99.95
1 AJ83017 PLUG-DRAIN 24.96 24.96
7 MOBIL5W30 ENGINE OIL 22.51 22.51
PARTS: 134.97 LABOR: 99.95 OTHER: 0.00 TOTAL LINE A: 234.92

B CUSTOMER IS WAITING
S11 WORKSHOP
3199 IE
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: (N/C) 0.00

C PERFORM MULTI-POINT INSPECTION
MPI PERFORM MULTI-POINT INSPECTION
3199 IE
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C) 0.00

D CUSTOMER STATES A PIECE OF CARPET TRIM HAS COME DETACHED FROM THE DRIVER'S LEFT FOOT AREA - TRIM LOCATED ON PASSNEGER SEAT
S11 INSTALL TRIM
3199 CE
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00 0.00

Hours:
Monday - Friday
7:30 am - to 6:00 pm

Form with sections: I AUTHORIZE THE DEALERSHIP TO CHECK THE TIRE PRESSURE... ORIGINAL ESTIMATE, FINAL REVISED ESTIMATE, DESCRIPTION, TOTALS, I ACKNOWLEDGE NOTICE AND ORAL APPROVAL... I ACKNOWLEDGE RECEIPT OF VEHICLE...

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.
WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.
BAR# ABD 012735 EPA# CAD 983615535

# Smog Check Vehicle Inspection Report (VIR)

## Vehicle Information

Test Date/Time: 10/18/2018 @ 3:09 PM

Model Year: 2001 License Plate: BELLAQM License State: CA  
 VIN (scanned from vehicle): ZF4AH01AX1M000192  
 VIN (manually entered or from DMV document): ZF4AH01AX1M000192  
 Fuel Type: Gasoline Certification Type: California Odometer: 83732

### Overall Test Result

**PASS**

Congratulations! Your vehicle passed the Smog Check inspection, which helps California reach its daily goal of removing smog-forming emissions from the air. Thank you for keeping your vehicle well maintained.

Visual Inspection: PASS Functional Inspection: PASS

Smog Check Certificate Number: HV691540C

DMV ID Number: 9487V212H982

Your Smog Check certificate has been electronically transmitted to DMV.

Your certificate is valid for 90 days from date of issuance.

Please keep this copy for your records.

### Visual Inspection Result Information

Result	Inspection Category	Result	Inspection Category
NOTAPPLICABLE	Air Injection System	PASS	Catalyst
PASS	Computers, Sensors, Switches, and Wiring	PASS	Crankcase Emission Controls
PASS	Exhaust Gas Recirculation (EGR)	PASS	Fuel Evaporative System (EVAP)
PASS	Fuel Metering System	PASS	Other Emission Related Components/Systems
NOTAPPLICABLE	Turbocharger/Supercharger	PASS	Vacuum Lines to Sensors/Switches

### Emission Control Systems Functional Check Results

Result	Inspection Category	Result	Inspection Category
PASS	Liquid Fuel Leak Check	PASS	OBDII
PASS	Smoke Check		

### Smog Check Inspection Station Information

Station ID: TC265564  
 MARINWOOD SMOG CHECK  
 100 MARIN WOOD AVE  
 SAN RAFAEL, CA 94903  
 (415) 479-7050  
 gromovoleksandr@yahoo.com

Inspector Name/ID: GROMOV, OLEKSANDR E0146280  
 Software Version/OIS ID: 6.11.1008.0 CV006288

I certify, under penalty of perjury, under the laws of the State of California, that I performed the inspection in accordance with all bureau requirements, and that the information listed on this vehicle inspection report is true and accurate.

10-18-18

Date

[Signature]  
 Inspector's Signature

CUSTOMER #: 27501

327240

BRITISH MOTOR CAR DIST., LTD.

901 Van Ness Avenue
San Francisco, CA 94109
(415) 776-7700
www.bmcd.com



\*INVOICE\*

PAGE 1

Mission Statement:
We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Ovale family reputation for integrity since 1947.

HOME:
BUS:
CONT:
CELL:

SERVICE ADVISOR: 122 EDMONDS-LOTUS

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., PAYMENT, INV. DATE. Includes details for a 2004 Ovale Mangusta.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Lists services like oil changes, filter replacements, and tire pressure checks with associated costs.

Customer authorization form for tire pressure check. Includes fields for original and final estimates, a table for authorized work, and checkboxes for acknowledgment.

Hours: Monday - Friday 7:30 am - to 6:00 pm
WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.
CUSTOMER COPY

# Schlee Bros

35 Medway Rd  
 San Rafael, CA 94901-0000  
 Shop Phone: (415) 453-1086  
 Fax: (415) 453-2744

## Invoice

**5947**  
 Estimate Ref #6,059  
 Date Printed: 11/21/2016  
 Printed Time: 4:04 pm  
 AC243777  
 RC243777

Hat/Ref:

Imports and Domestic

Time Promised:

[REDACTED]  
 [REDACTED]  
 [REDACTED]  
 Home: [REDACTED]  
 Cell: [REDACTED]

2001 QVALE MAGUSTA V8 3.6L 3586CC FI GAS N

VIN:  
 License: 6ZQU815      Mileage In: 81,836      Date Written: 11/21/2016  
 Unit #:      Mileage Out: 81,836      Written By: James Truong  
 DOM:      Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
DIAGNOSIS ENGINE NO START Labor Labor	CHECK ENGINE NOT STARTING Work Requested - Check for Non-Starting; Check Starting System, Check Charging System, Check Fuel System		1.00	98.00	98.00
Work Performed - CHECK BATTERY AND CHARGING SYSTEM-GOOD, CHECK SECONDARY IGNITION SYSTEM-GOOD. CHECK FUEL PRESSURE( NO PRESSURE FOUND) CHECK FUEL PUMP CIRCUIT FOUND FUEL PUMP NOT WORKING. SUGGEST REPLACE FUEL PUMP ASSEMBLY AND FUEL FILTER.					
REPLACE FUEL PUMP ASSEMBLY . Labor Labor	REPLACE FUEL PUMP ASSEMBLY AND FUEL FILTER. Work Requested - REPLACE FUEL PUMP ASSEMBLY AND FUEL FILTER.		1.25	98.00	122.50
Part 1R3Z-9H307-AB	FUEL PUMP ASSEMBLY		1.00	575.00	575.00
Part FG986B	FUEL FILTER		1.00	25.00	25.00

Payment Date	Type	Method	Amount
11/21/2016	Credit	Visa	876.00
Payment Totals:			\$876.00

Parts: \$600.00  
 Labor: \$220.50  
 Sublet: \$0.00  
 Misc: \$0.00  
 Hazmat: \$0.00  
 Supplies: \$0.00

Tax Total: \$55.50  
**Invoice Total: \$876.00**  
 Less Paid: 876.00  
 Balance Due: \$0.00

Thank You for your business!

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

# Smog Check Vehicle Inspection Report (VIR)

## Vehicle Information

Test Date/Time: 11/22/2016 @ 11:03 AM

Model Year: 2001	License Plate: 6ZQU815	License State: CA
VIN (scanned from vehicle):	ZF4AH01AX1M000192	
VIN (manually entered or from DMV document):	ZF4AH01AX1M000192	
Fuel Type: Gasoline	Certification Type: California	Odometer: 81855

### Overall Test Result

PASS

Congratulations! Your vehicle passed the Smog Check inspection, which helps California reach its daily goal of removing smog-forming emissions from the air. Thank you for keeping your vehicle well maintained.

Visual Inspection: PASS Functional Inspection: PASS

Smog Check Certificate Number: QG875590C

DMV ID Number: 9386G215Q482

Your Smog Check certificate has been electronically transmitted to DMV.

Your certificate is valid for 90 days from date of issuance.

Please keep this copy for your records.

### Visual Inspection Result Information

<u>Result</u>	<u>Inspection Category</u>	<u>Result</u>	<u>Inspection Category</u>
NOTAPPLICABLE	Air Injection System	PASS	Catalyst
PASS	Computers, Sensors, Switches, and Wiring	PASS	Crankcase Emission Controls
PASS	Exhaust Gas Recirculation (EGR)	PASS	Fuel Evaporative System (EVAP)
PASS	Fuel Metering System	PASS	Other Emission Related Components/Systems
NOTAPPLICABLE	Turbocharger/Supercharger	PASS	Vacuum Lines to Sensors/Switches

### Emission Control Systems Functional Check Results

<u>Result</u>	<u>Inspection Category</u>	<u>Result</u>	<u>Inspection Category</u>
PASS	Liquid Fuel Leak Check	PASS	OBDII
PASS	Smoke Check		

### Smog Check Inspection Station Information

Station ID: TC265564  
 MARINWOOD SMOG CHECK  
 100 MARIN WOOD AVE  
 SAN RAFAEL, CA 94903  
 (415) 479-7050  
 gromovjleksandr@yahoo.com

Inspector Name/ID: GROMOV, OLEKSANDR/EO146280  
 Software Version/OIS ID: 6.7.984.0/CV006288

I certify, under penalty of perjury, under the laws of the State of California, that I performed the inspection in accordance with all bureau requirements, and that the information listed on this vehicle inspection report is true and accurate.

11-22-16  
 \_\_\_\_\_  
 Date

\_\_\_\_\_  
 Inspector's Signature

CUSTOMER #: 3137501

320937

# BRITISH MOTOR CAR DIST, LTD.

901 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

PAGE 1

### Mission Statement:

"We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	QVALE MANGUSTA	ZF4AH01AX1M000192		81604/81604	TY185
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 28JUN16		0.00 CASH	28JUN16
R.O. OPENED	READY	OPTIONS:	STK:21Q32 DLR:0517 1)OFFICE IS AT 333			
28JUN16	28JUN16	MARKET				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THE FUEL DOOR DOES NOT OPEN FROM THE IN CAR BUTTON  
 S10 INSTALL SOLENOID\ 3580 CE 212.00 212.00  
 81604 fuel door confirmed fuel door does not open. found fuel door solenoid fault. solenoid receives signal and good ground. remove and replaced fuel door solenoid. confirmed correct function of fuel door.  
 \*\*\*\*\*  
 B INSTALL CUSTOMER SUPPLIED TURN SIGNAL ASSEMBLY  
 S10 INSTALL TURN SIGNAL ASSEMBLY 3580 CE 63.60 63.60  
 81604 removed and installed left front signal assembly. confirmed correct operation of light.  
 \*\*\*\*\*



<b>Hours:</b> Monday - Friday 7:30 am - to 6:00 pm	I AUTHORIZE THE DEALERSHIP TO CHECK THE TIRE PRESSURE ON MY VEHICLE PURSUANT TO STATE LAW. RF _____ LF _____ RR _____ RL _____ <input type="checkbox"/> Customer declined tire pressure check/inflation service.						DESCRIPTION	TOTALS
	ORIGINAL ESTIMATE: \$ _____						LABOR AMOUNT	275.60
	FINAL REVISED ESTIMATE: \$ _____						PARTS AMOUNT	0.00
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	0.00
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.						TOTAL CHARGES 275.60		
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.						ADJUSTMENTS 0.00		
						SALES TAX 0.00		
						PLEASE PAY THIS AMOUNT 275.60		

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE  
 WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate fumes. For more information about Proposition 65, visit <http://www.p65.ca.gov>  
 BAR# ARD 012735 EPA# CAD 983615535  
 65 in Cal. Health & Safety Code 125229.5 et seq. For further information about Proposition 65, visit <http://www.p65.ca.gov>

CUSTOMER COPY

**Schlee Bros**

35 Medway Rd  
 San Rafael, CA 94901-0000  
 Shop Phone: (415) 453-1086  
 Fax: (415) 453-2744

Invoice

5670

  
 Estimate Ref #5,777  
 Date Printed: 04/22/2016  
 Printed Time: 12:36 pm  
 AC243777  
 RC243777

Hat/Ref:

Imports and Domestic

Time Promised:

2001 QVALE MAGUSTA V8 3.6L 3586CC FI GAS N

VIN:

License: 6ZQU815

Unit #:

Mileage In: 81,524

Mileage Out: 81,524

DOM:

Date Written: 04/22/2016

Written By: James Truong

Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
REPAIR LEFT TURN SIGNAL SOC...	REPAIR LEFT TURN SIGNAL SOCKET				
Labor Labor	Work Requested - REPAIR LEFT TURN SIGNAL SOCKET		0.50	98.00	49.00

Payment Date	Type	Method	Amount
4/22/2016	Check	#9590	49.00
<b>Payment Totals:</b>			<b>\$49.00</b>

Parts: \$0.00  
 Labor: \$49.00  
 Sublet: \$0.00  
 Misc: \$0.00  
 Hazmat: \$0.00  
 Supplies: \$0.00

Tax Total: \$0.00  
**Invoice Total: \$49.00**  
 Less Paid: 49.00  
**Balance Due: \$0.00**

Thank You for your business!

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_



CUSTOMER #: 3137501

318610

BRITISH MOTOR CAR DIST, LTD.

901 Van Ness Avenue
San Francisco, CA 94109
(415) 776-7700
www.bmcd.com



\*INVOICE\*

PAGE 1

Mission Statement:
We are a team committed to providing value, quality and excellence in sales and service...

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., PAYMENT, INV. DATE, R.O. OPENED, READY, OPTIONS.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

A CUSTOMER STATES THE ENGINE WOULD NOT CRANK / START HOWEVER AFTER MOVING THE DRIVER'S FLOOR MAT THE ENGINE NOW SEEMS TO CRANK / START NORMALLY
S10 NO FAULT FOUND 3580 CE 81479 0.00 0.00

vehicle starts at every attempt. clutch safety switch at end of clutch pedal travel. drivers floor mat obstructing full motion of clutch pedal causing the safety switch not to accept vehicle start command.
miles out 81479

B CUSTOMER STATES THE FUEL DOOR RELEASE DOES NOT OPERATE
S10 FAULT DIAGNOSIS 3580 CE
S10 PRE-PAID PART ON ORDER 3580 CE 195.00 195.00
1 001336 SOLENOID FUEL LID 110.00 110.00 0.00 0.00

81478 confirmed fuel door does not open. fuel door solenoid receiving signal for opening. found solenoid sticking and not allowing a to retract the latch completely. new fuel door solenoid latch is needed. customer will return when new fuel door latch arrives. cleaned solenoid. reassembled and confirmed manual fuel door release operates normally

C PERFORM MULTI-POINT INSPECTION
MPI PERFORM MULTI-POINT INSPECTION 3580 IE

81478 tire pressures set 32 psi front and 35 psi rear. tire tread depth at 6mm front and 5mm rear. brake pads at 7mm front and 8mm rear. (N/C)

D\*\* CUSTOMER REQUEST TO PERFORM OIL AND FILTER CHANGE AND TO TOP OFF UNDERHOOD FLUIDS.
LOF CUSTOMER REQUEST TO PERFORM OIL AND FILTER

Hours: Monday - Friday 7:30 am - to 6:00 pm
I AUTHORIZE THE DEALERSHIP TO CHECK THE TIRE PRESSURE ON MY VEHICLE PURSUANT TO STATE LAW.
ORIGINAL ESTIMATE: \$
FINAL REVISED ESTIMATE: \$
DATE TIME PHONE # AUTHORIZED ADDITIONAL AMOUNT REVISED TOTAL
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.

CUSTOMER #: 3137501

Hooked on driving

318610

BRITISH MOTOR CAR DIST., LTD.

901 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

PAGE 2

*Mission Statement:*  
"We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

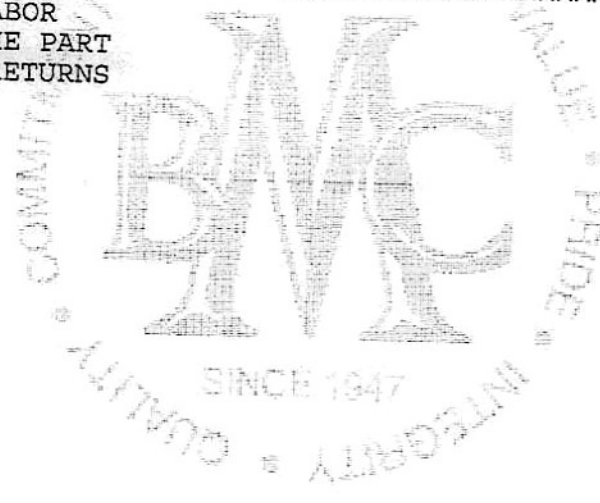
HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	QVALE MANGUSTA	ZF4AH01AX1M000192		81478/81479	TY748
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 22MAR16		0.00 CASH	22MAR16
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)OFFICE IS AT 333				
21MAR16	22MAR16	MARKET				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
CHANGE AND TO TOP OFF UNDERHOOD FLUIDS.							
				3580	CE		
				1	LR029240 FILTER - OIL	95.00	95.00
				1	AJ83017 PLUG-DRAIN	18.33	18.33
				7	MOBIL5W30 ENGINE OIL	19.95	19.95
					HWO HAZARDOUS WASTE DISPOSAL-OIL & FILTER	12.50	87.50
				3580	CHW		
					81478 engine oil and filter change performed. topped off all under hood fluids. safety inspection performed brake and tire specs on line c. road test performed, 81478 - 81479.	2.68	2.68

\*\*\*\*\*  
SOLENOID INSTALLATION LABOR  
WILL BE \$195.00 WHEN THE PART  
ARRIVES & THE VEHICLE RETURNS



check ~~\$399.09~~ \$150.00  
card \$399.09

PAID  
MAR 23 PAID

**Hours:**  
Monday - Friday  
7:30 am - to 6:00 pm

I AUTHORIZE THE DEALERSHIP TO CHECK THE TIRE PRESSURE ON MY VEHICLE PURSUANT TO STATE LAW.  
RF \_\_\_\_\_ LF \_\_\_\_\_ RR \_\_\_\_\_ RL \_\_\_\_\_  
 Customer declined tire pressure check/inflation service.

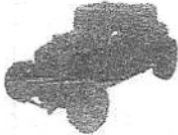
ORIGINAL ESTIMATE: \$ _____	FINAL REVISED ESTIMATE: \$ _____				
DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.

DESCRIPTION	TOTALS
LABOR AMOUNT	292.68
PARTS AMOUNT	235.78
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	528.46
ADJUSTMENTS	0.00
SALES TAX	20.63
<b>PLEASE PAY THIS AMOUNT</b>	<b>549.09</b>

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE  
WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code 25249.5 et seq.) For further information about Proposition 65: <http://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Prop65Resources.aspx>  
PAR# ARD 012735 EPA# CAD 983615535  
CUSTOMER COPY



www.cthruglassandsecurity.com  
office@cthruglassandsecurity.com

# Invoice

Phone: (813) 926-1427 (727) 528-4133

Fax #: (888) 288-8044

5300 West Knox St. Unit D  
Tampa, FL 33634

Date	Invoice #
3/17/2015	176028

Florida Registration: MV86537  
FEIN: 74-3161145

**PAID**  
02/18/2015

<b>Bill To</b> [Redacted] [Redacted] [Redacted]	<b>Ship To</b> [Redacted] [Redacted] [Redacted]
phone: [Redacted]	fax: [Redacted]

R.O. Number	P.O. Number	VIN / Mileage
-------------	-------------	---------------

Qua...	Item Code	Description	Price Each	Amount
1	Sales - Windshield	Windshield 2001 Qvale Mangusta Tinted - Top Shade - Black frit band	7,000.00	7,000.00
	Sales - shipping		500.00	500.00
<b>Subtotal</b>				<b>\$7,500.00</b>

I hereby assign any and all insurance rights, benefits, and proceeds under the above referenced policy to my repair facility, C Thru Glass and Security Films LLC. I hereby authorize direct payment of any benefits or proceeds to my repair facility as consideration for any repairs made by this repair facility. I hereby direct my insurance carrier to release any and all information requested by my repair facility, its representative, or its Attorney for the direct purpose of obtaining actual benefits to be paid by my insurance carrier to my repair facility for services rendered or to be rendered for my appropriate property damage. In this regard, I waive my privacy rights.  
 All parts replaced are new unless otherwise noted.  
 Limited lifetime warranty on workmanship.  
 Other manufactures warranty may apply.  
 Balances over 30 days subject to 2% monthly finance charge.

<b>Sales Tax (0.0%)</b>	\$0.00
<b>Total</b>	<b>\$7,500.00</b>
<b>Payments/Credits</b>	<b>-\$7,500.00</b>
<b>Balance Due</b>	<b>\$0.00</b>

Signature \_\_\_\_\_ Thank you for your business.

CUSTOMER #: 3137501

308028

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

PAGE 1

### Mission Statement:

"We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Ovale family reputation for integrity since 1947."

HOME: [REDACTED]  
BUS: [REDACTED]  
CONT: [REDACTED]  
CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

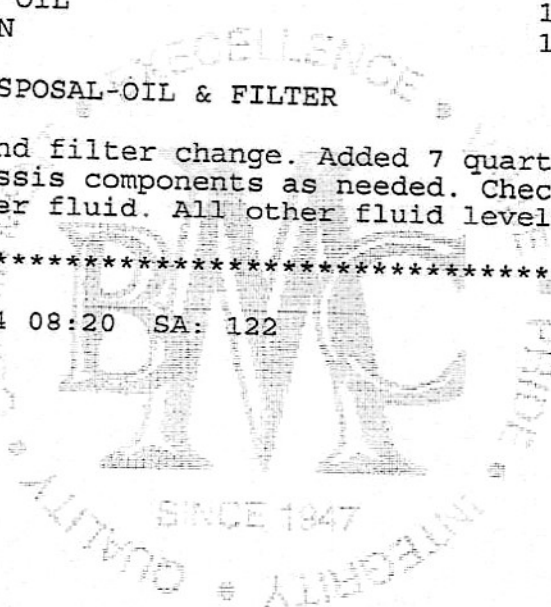
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		79670/79670	TY939
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 22DEC14		0.00 CASH	22DEC14
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)OFFICE IS AT 333				
22DEC14	22DEC14	MARKET				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER REQUEST TO PERFORM OIL AND FILTER CHANGE AND TO TOP OFF UNDERHOOD FLUIDS.							
LOF CUSTOMER REQUEST TO PERFORM OIL AND FILTER CHANGE AND TO TOP OFF UNDERHOOD FLUIDS.							
				3199	CE		
				7	MOBIL5W30 ENGINE OIL	66.33	66.33
				1	LR029240 FILTER - OIL	12.50	87.50
				1	AJ83017 PLUG-DRAIN	18.33	18.33
				1	P-38 CARB CLEANER	18.96	18.96
					HWO HAZARDOUS WASTE DISPOSAL-OIL & FILTER	6.20	6.20
				3199	CHW		
					79670 Performed lube oil and filter change. Added 7 quarts of engine oil. Lubricated chassis components as needed. Checked fluid levels, topped up the washer fluid. All other fluid levels are at correct level.	2.68	2.68

EST: 200.00

22DEC14 08:20 SA: 122



<b>Hours:</b> Monday - Friday 7:30 am - to 6:00 pm	I AUTHORIZE THE DEALERSHIP TO CHECK THE TIRE PRESSURE ON MY VEHICLE PURSUANT TO STATE LAW. RF _____ LF _____ RR _____ RL _____ <input type="checkbox"/> Customer declined tire pressure check/inflation service.					DESCRIPTION	TOTALS	
	ORIGINAL ESTIMATE: \$ _____	FINAL REVISED ESTIMATE: \$ _____				LABOR AMOUNT	69.01	
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	PARTS AMOUNT	130.99
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.					I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.		GAS, OIL, LUBE
							SUBLET AMOUNT	0.00
							MISC. CHARGES	0.00
							TOTAL CHARGES	200.00
							ADJUSTMENTS	0.00
							SALES TAX	11.46
							PLEASE PAY THIS AMOUNT	211.46

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BAR# ARD 223516 EPA# CAL 000265432

CUSTOMER COPY

**Schlee Bros**

35 Medway Rd  
 San Rafael, CA 94901-0000  
 Shop Phone: (415) 453-1086  
 Fax: (415) 453-2744

Invoice

4250  
 Estimate Ref #4,323  
 Date Printed: 10/25/2013  
 Printed Time: 11:27 am  
 AC243777  
 RC243777

Hat/Ref:

Imports and Domestic

Time Promised:

2001 QVALE MAGUSTA V8 3.6L 3586CC FI GAS N

VIN:

License: 6ZQU815

Unit #:

Mileage In: 78,735

Mileage Out: 78,735

DOM:

Date Written: 10/25/2013

Written By: James Truong

Save Old Parts: No

Job Name	Description	Technician	Qty	List	Extended
REPLACE NEW BATTERY	REPLACE NEW BATTERY				
Labor Labor	Work Requested - REPLACE NEW BATTERY		0.50	98.00	49.00
Part MTP-91	NEW INTERSTATE BATTERY		1.00	160.00	160.00

Payment Date	Type	Method	Amount
10/25/2013	Check	#9346	223.40
		<b>Payment Totals:</b>	<b>\$223.40</b>

Parts: \$160.00  
 Labor: \$49.00  
 Sublet: \$0.00  
 Misc: \$0.00  
 Hazmat: \$0.00  
 Supplies: \$0.00

Tax Total: \$14.40  
**Invoice Total: \$223.40**  
 Less Paid: 223.40  
**Balance Due: \$0.00**

Thank You for your business!

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

CUSTOMER #: 1000192

286220

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

PAGE 1

*Mission Statement:*

"We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Ovale family reputation for integrity since 1947."

HOME [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		76509/76511	TY377
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 11MAY12		0.00 CASH	11MAY12
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)OFFICE IS AT 333				MARKET
04MAY12	11MAY12					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A PERFORM BODY REPAIRS TO THE FOLLOWING AREAS PER CUSTOMER REQUEST:  
 RIGHT SIDE MIRROR, LEFT FRONT FENDER / BUMPER, RIGHT REAR EXHAUST OUTLET IN THE CLAM / BUMPER  
 S10 BODY REPAIR  
 3199 CE  
 SUBL DENT TECH - REPAIR FENDER & BUMPER INV# 136211 PO#105173  
 CE  
 76509 SUBLET BODY REPAIR TO DENT TECH. COMPLETE  
 0.00 800.00 800.00

B LAKE HOUSE # 573-374-8343  
 S10 LAKE HOUSE # 573-374-8343  
 3199 IE  
 (N/C)

C REPLACE ALL WORN TIRES PER CUSTOMER REQUEST  
 S10 REPLACE TIRE SET  
 3199 CE  
 2 001038X 225/40ZR18 295.00 295.00 590.00  
 2 001324X 265/35ZR18 365.00 365.00 730.00  
 CTIRE CALIFORNIA TIRE RECYCLING FEE 3199CTIRE  
 4 FEE \$1.75/TIRE FEE 1.75 0.00 0.00  
 SSP MISC SHOP SUPPLIES 3199 CSUP 1.75 1.75 7.00  
 8 GN20800 WHEEL WEIGHT 1.00 0.00 0.00  
 HTIRE HAZARDOUS WASTE TIRE REMOVAL 3199 CHW 1.00 1.00 8.00  
 76509 remove and replace 4 tires Performed function checks, operating the same as similar / like vehicles. Requested work complete.  
 7.43 7.43

D PERFORM WHEEL REPAIR TO ALL WHEELS PER CUSTOMER REQUEST  
 S10 MAINTENANCE SERVICE  
 3199 CE  
 0.00 0.00  
 SUBL WHEELS AMERICA - WHEEL SET REPAIR INV# SF-71889

ORIGINAL ESTIMATE: \$		FINAL REVISED ESTIMATE: \$		DESCRIPTION	TOTALS
DATE	TIME	PHONE #	AUTHORIZED	LABOR AMOUNT	
			ADDITIONAL AMOUNT	PARTS AMOUNT	
			REVISED TOTAL	GAS, OIL, LUBE	
				SUBLET AMOUNT	
				MISC. CHARGES	
				TOTAL CHARGES	
				ADJUSTMENTS	
				SALES TAX	
				PLEASE PAY THIS AMOUNT	

**Hours:**  
 Monday - Friday  
 7:30 am - to 6:00 pm

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 WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.oehha.org/prop65>  
 BARGARD 223516 EPA# CAL 000285432  
**CUSTOMER COPY**



CUSTOMER #: 1000192

**NEW ENG**

282486

\*INVOICE\*

BRITISH MOTOR CAR DIST., LTD.

901 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



*Mission Statement:*  
"We are a team committed to providing value, quality and excellence in sales and service, inspired by our customers' standards and the Ovale family reputation for integrity since 1947."  
JAGUAR

PAGE 1

HOME [REDACTED] CONT-N/A  
BUS: [REDACTED] CELL [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		73087/73092	TY76
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:00 16DEC11		0.00	19DEC11
R.O. OPENED	READY	OPTIONS:	STK:21Q32 DLR:0517 1)OFFICE IS AT 333			
16NOV11	19DEC11	MARKET				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES THE ENGINE COOLANT LEVEL DROPS VERY QUICKLY WHILE DRIVING. SUBLET ENGINE FOR REPAIR TO HASSELGREN ENGINEERING S10 REMOVE ENGINE & SUBLET FOR REPAIR. REINSTALL AFTER REPAIR							
				3199	CE		
1			YR327L596HA CLUTCH KIT			2835.00	2835.00
1			P-37140Z BRAKE CLN		446.40	446.40	446.40
1			001378 POWER STEERING HOSE		5.95	5.95	5.95
8			MOBIL5W30 ENGINE OIL		166.84	166.84	166.84
5			MOBIL1ATF TRANS FLUID		12.50	12.50	100.00
2			000611 EXHUAST RUBBER HANGER		12.00	12.00	60.00
2			COOLANT GREEN COOLANT		3.71	3.71	7.42
1			002823 AIR FILTER CARTRIDGE		20.98	20.98	41.96
			SUBL HASSELGREN ENGINEERING - RECONDITION ENGINE INV# 13895		23.95	23.95	23.95
			PO#103803				
			CE			6250.00	6250.00

73087 Verified customer concern, found that the engine has blown head gaskets. Remove engine & for sublet repair to Hasselgren Engineering. Complete engine has been replaced with a newly built crate engine. Install engine added 8 quarts 5w30 mobil added 5quarts transmission fluids added 2 gallon coolants bleed the system Performed function checks, operating the same as similar /like vehicles.including road test miles out 73092 requested work complete. Note: also new this visit: Engine wiring harness, alternator, power steering pump, a/c compressor, all engine sensors. Recommend not to drive engine aggressively for 500 miles at which point return for an engine oil change & inspection.

B PERFORM MULTI-POINT INSPECTION  
MPI PERFORM MULTI-POINT INSPECTION  
3199 IE

73087 Performed multiple point inspection. Turned the inspection sheet into service writer. Tire pressures set to Front 28PSI Rear 30PSI. Brake pad measurements: Front 9mm Rear 9mm. Tire tread depth: (N/C)

ORIGINAL ESTIMATE: \$	FINAL REVISED ESTIMATE: \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		ADJUSTMENTS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

**Hours:**  
Monday - Friday  
7:30 am - to 6:00 pm

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE  
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE

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WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate dust in Cal. Health & Safety Code 925249.5 et seq.) For further information about Proposition 65: <http://www.oha.ca.gov/prop65.htm>  
BAR# ARD 012735 EPA# CAD 983615535  
CUSTOMER COPY



BRITISH MOTOR CAR DIST., LTD.

CUSTOMER #: 1000192

282486



901 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

Mission Statement

We are a team committed to providing value, quality and excellence in sales and service, inspired by our customers' standards of excellence. Our family tradition for integrity since 1947.



PAGE 2

HOME [REDACTED] CONT:N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		73087/73092	TY76
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DE		12DEC2004	16:00 16DEC11		0.00	19DEC11
R.O. OPENED	READY	OPTIONS:	STK:21Q32 DLR:0517 1)OFFICE IS AT 333			
16NOV11	19DEC11	MARKET				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
Front 5/32nds Rear 4/32nds.							

- \*\*\*\*\*
- C SUBLET ALL ROAD WHEELS FOR REPAIR / REPAINTING PER CUSTOMER REQUEST  
S10 REMOVE ALL WHEELS - REINSTALL AFTER REPAIRS  
3199 CE 99.95 99.95
- SUBL WHEELS AMERICA - WHEEL SET REFINISHING INV# SF-66538  
PO#103681  
CE 640.00 640.00
- 73087 remove all road wheel for sublet repair requested work complete
- \*\*\*\*\*
- D CUSTOMER STATES THE PASSENGER SIDE DOOR MOUNTED SPEAKER GRILL DOES NOT STAY IN PLACE  
S10 REINSTALL DOOR MOUNTED SPEAKER  
3199 CE 0.00 0.00
- 73087 install back in place the passenger side door mounted speaker requested work complete
- \*\*\*\*\*
- E CUSTOMER STATES THE DASH MOUNTED CLOCK DOES NOT ILLUMINATE  
S10 REMOVE CLOCK, REPLACE BULB, REINSTALL CLOGL  
3199 CE 77.50 77.50
- 73087 remove and replace the dash mounted clock light bulb  
Performed function checks, operating the same as similar / like vehicles. Requested work complete.
- \*\*\*\*\*
- F PERFORM PAINT TOUCH UP TO PASSENGER SIDE FRONT INNER FENDER AREA PER CUSTOMER REQUEST  
S10 PERFORMED PAINT TOUCH UP AS REQUESTED  
99 CE 0.00 0.00  
3199 CE
- \*\*\*\*\*

G PERFORM MULTI-POINT INSPECTION  
MPI PERFORM MULTI-POINT INSPECTION

ORIGINAL ESTIMATE: \$			FINAL REVISED ESTIMATE: \$			DESCRIPTION	TOTALS
LABOR AMOUNT							
PARTS AMOUNT							
GAS, OIL, LUBE							
SUBLET AMOUNT							
MISC. CHARGES							
TOTAL CHARGES							
ADJUSTMENTS							
SALES TAX							
PLEASE PAY THIS AMOUNT							

Hours:  
Monday - Friday  
7:30 am - to 6:00 pm

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. BARR# ARD 012735 EPA# CAD 983615535  
WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code § 25249.5 et seq.) For further information about Proposition 65: http://www.oal.ca.gov/prop65.htm

CUSTOMER COPY

CUSTOMER #: 1000192

282486

# BRITISH MOTOR CAR DIST, LTD.

901 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

PAGE 3

*Mission Statement:*  
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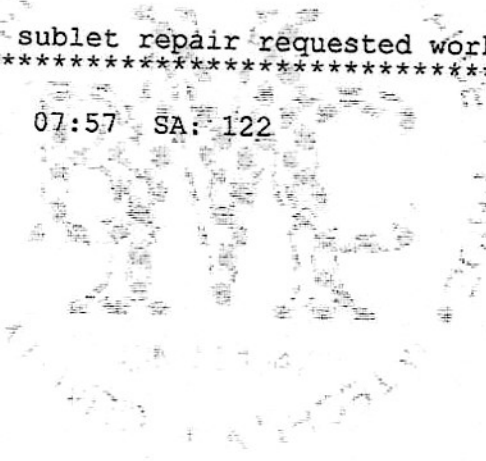
HOME: [REDACTED] CONT:N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		73087/73092	TY76
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:00 16DEC11		0.00	19DEC11
R.O. OPENED	READY	OPTIONS:	STK:21Q32 DLR:0517 1)OFFICE IS AT 333			
16NOV11	19DEC11	MARKET				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		3199	IE				(N/C)
*****							
H**	SUBLET-HERTZ CAR RENTALS						
	HTZ SUBLET-HERTZ CAR RENTALS						
		99	IE				(N/C)
SUBL	RENTAL CAR 3 DAYS						
		PO#103945					
			IE				(N/C)
*****							
I**	BALANCE ALL WHEELS AFTER REFINISHING						
	S10 BALANCE ALL WHEELS						
		3199	CE			99.95	99.95
	73087 balance 4 wheels after sublet repair requested work complete						
*****							

EST: 8,200.00      16NOV11 07:57 SA: 122



<b>Hours:</b> Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$ _____		FINAL REVISED ESTIMATE: \$ _____			DESCRIPTION	TOTALS	
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL		
							LABOR AMOUNT	3112.40
							PARTS AMOUNT	852.52
							GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	6890.00
						MISC. CHARGES	0.00	
						TOTAL CHARGES	10854.92	
						ADJUSTMENTS	622.48	
						SALES TAX	72.46	
						<b>PLEASE PAY THIS AMOUNT</b>	<b>10304.90</b>	

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.oehha.org/prop65>

BAR# ARD 012735      EPA# CAD 983615635

**CUSTOMER COPY**

CUSTOMER #: 1000192

281392

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

PAGE 1

### Mission Statement:

"We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		72135/72135	TY912
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 07OCT11		0.00 CASH	06OCT11
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)OFFICE IS AT 333 MARKET				
03OCT11	06OCT11					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
A CUSTOMER STATES THE COOLANT WARNING IS ILLUMINATED							
S10 MAINTENANCE SERVICE							
				3199	CE	0.00	0.00
72135 VERIFIED CUSTOMER CONCERN. CHECKED & FOUND HEAD GASKET IS LEAKING COOLANT INTO THE ENGINE CYLINDERS. PROVIDED ESTIMATE FOR REPAIR. CUSTOMER DECLINES REPAIRS AT THIS TIME.							
*****							
B							
B PERFORM FRONT CLAM SCRATCH REPAIR PER CUSTOMER REQUEST							
S10 MAINTENANCE SERVICE							
				3199	CE	0.00	0.00
SUBL DENT TECH - PAINT REPAIR INV# 764996							
					PO#103302		
					CE	290.00	290.00
SUBL PAINT REPAIR TO REAR OF VEHICLE & DRIVER'S DOOR JAM INV# 764997							
					PO#103328		
					CE	225.00	225.00
*****							
C							
C PERFORM MULTI-POINT INSPECTION							
MPI PERFORM MULTI-POINT INSPECTION							
				3199	IE		(N/C)
*****							
D**							
D** SUBLET-HERTZ CAR RENTALS							
HTZ SUBLET-HERTZ CAR RENTALS							
				99	IE		(N/C)
SUBL RENTAL CAR 3 DAYS							
					PO#103282		
					IE		(N/C)
*****							

<b>Hours:</b> Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$ _____			FINAL REVISED ESTIMATE: \$ _____			DESCRIPTION	TOTALS
	LABOR AMOUNT							0.00
	PARTS AMOUNT							0.00
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	515.00
							MISC. CHARGES	0.00
							TOTAL CHARGES	515.00
							ADJUSTMENTS	0.00
							SALES TAX	0.00
							<b>PLEASE PAY THIS AMOUNT</b>	<b>515.00</b>

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. BARR# ARD 223516 EPAR# CAL 000285432

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.cdph.ca.gov/Programs/OPA/Pages/NR040001.aspx>

CUSTOMER COPY

CUSTOMER #: 1000192

276580

BRITISH MOTOR CAR DIST., LTD.

901 Van Ness Avenue
San Francisco, CA 94109
(415) 776-7700
www.bmcd.com



\*INVOICE\*

PAGE 1

Mission Statement: We are a team committed to providing value, quality and excellence in sales and service inspired by our customers' standards and the Ovale family reputation for integrity.



HOME: [REDACTED] CONT: N/A
BUS: [REDACTED] CELL [REDACTED]

SERVICE ADVISOR: 122 EDMONDS LOTUS

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., PAYMENT, INV. DATE, R.O. OPENED, READY, OPTIONS, MARKET.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

Main service items table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes items like S10 REMOVE WATER PUMP, 1 002725 PUMP ASY WATER, etc.

66873 VERIFY CUSTOMER CONCERN FOUND THAT POOR FLOW COOLANT CIRCULATION TO THE RADIATOR REMOVE AND REPLACE RADIATOR ASSEMBLY AND WATER PUMP AND COOLANT HOSES AND THERMOSTAT ADDED 2 GALLON COOLANT PERFORMED FUNCTION CHECKS, OPERATING THE SAME AS SIMILAR / LIKE VEHICLES. ROAD TEST MILES 66890 REMOVE AND REPLACE AIR FILTER RENEW RIGHT FRONT HEADLIGHT ASSEMBLY REQUESTED WORK COMPLETE

B PERFORM MULTI-POINT INSPECTION
MPI PERFORM MULTI-POINT INSPECTION
3199 IE

66873 PERFORMED MULTIPLE POINT INSPECTION. TURNED THE INSPECTION SHEET INTO SERVICE WRITER. TIRE PRESSURES SET TO FRONT 30PSI REAR 32PSI. BRAKE PAD MEASUREMENTS: FRONT 10MM REAR 10MM. TIRE TREAD DEPTH:

Table with columns: ORIGINAL ESTIMATE, FINAL REVISED ESTIMATE, DESCRIPTION, TOTALS, DATE, TIME, PHONE #, AUTHORIZED, ADDITIONAL AMOUNT, REVISED TOTAL, SALES TAX, PLEASE PAY THIS AMOUNT.

Hours:
Monday - Friday
7:30 am - to 6:00 pm

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.
WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.
B&R# ARD 012735 EPA# CAD 983615535
CUSTOMER COPY

CUSTOMER #: 1000192

276580

BRITISH MOTOR CAR DIST., LTD.

901 Van Ness Avenue  
San Francisco, CA 94109  
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\*INVOICE\*

PAGE 2

*Mission Statement*  
We are a team committed to providing value, quality and excellence in sales and service, inspired by our customers' standards and the Land Rover family reputation for integrity since 1947.

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

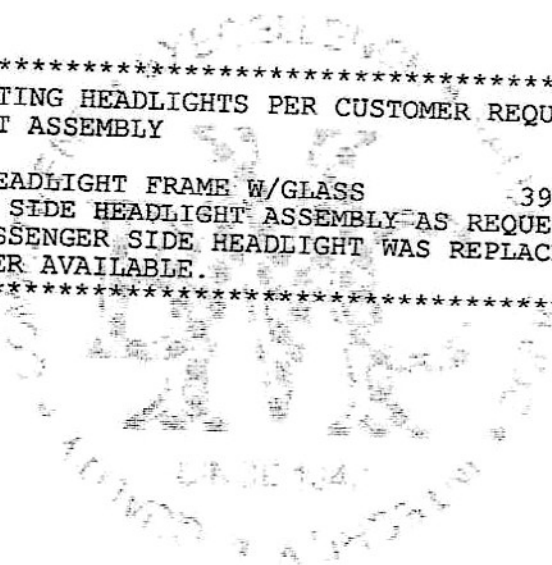
SERVICE ADVISOR: 122-EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		66873/66921	TY894
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 18MAR11		0.00	18MAR11
R.O. OPENED	READY	OPTIONS:	STK:21Q32 DLR:0517 1)OFFICE IS AT 333			
07MAR11	18MAR11	MARKET				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
FRONT 8/32NDS REAR 7/32NDS.							

\*\*\*\*\*  
 C HERTZ RENTAL AT NO CHARGE (3 - 4 DAYS ONLY)  
 H3 HERTZ RENTAL AT NO CHARGE (3 - 4 DAYS ONLY)  
 3348 IE (N/C)  
 3199 IE (N/C)  
 SUBL HERTZ INV#A43546963  
 PO#101340  
 IE (N/C)

\*\*\*\*\*  
 D\*\* REPLACE FOGGING / MISTING HEADLIGHTS PER CUSTOMER REQUEST  
 S10 REPLACE HEADLIGHT ASSEMBLY  
 3199 CE  
 1 003518\*BK\* RH HEADLIGHT FRAME W/GLASS 395.00 0.00 0.00  
 66873 REPLACED PASSENGER SIDE HEADLIGHT ASSEMBLY AS REQUESTED BY  
 OWNER. NOTE: ONLY THE PASSENGER SIDE HEADLIGHT WAS REPLACED. BLACK  
 DRIVER'S SIDE IS NO LONGER AVAILABLE. 395.00 395.00  
 \*\*\*\*\*



<b>Hours:</b> Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$			FINAL REVISED ESTIMATE: \$			DESCRIPTION	TOTALS
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	3255.00
							PARTS AMOUNT	1070.45
							GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	0.00
							MISC. CHARGES	0.00
							TOTAL CHARGES	4325.45
							ADJUSTMENTS	396.00
							SALES TAX	101.69
							PLEASE PAY THIS AMOUNT	4031.14

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 BAR# ARD 012735 EPA# CAD 883615535  
 CUSTOMER COPY

CUSTOMER #: 1000192

276025

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

PAGE 1

### Mission Statement

"We are a team committed to providing value, quality and excellence in sales and service, inspired by our customers' standards and the Qvale family's passion for integrity since 1947."

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		66611/66622	TY853
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 11FEB11		0.00 CASH	18FEB11
R.O. OPENED	READY	OPTIONS:	STK:21Q32 DLR:0517 1)OFFICE IS AT 333			
11FEB11	18FEB11	MARKET				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES OIL IS SEEN LEAKING FROM UNDER THE ENGINE AREA							
S10	REPLACE ENGINE OIL COOLER						
	3348	CM					
1	002708	COOLER ASY OIL			495.00	495.00	
2	002704	FILTER ASY OIL			410.00	410.00	410.00
1	AS107	SUPER FLUSH			12.50	12.50	25.00
1	AS107	SUPER FLUSH			10.55	10.55	10.55
1	AS101	RADIATOR CLEAN			10.55	10.55	10.55
1	AJ83017	PLUG-DRAIN			10.15	10.15	10.15
1	COOLANT	GREEN COOLANT			11.63	11.63	11.63
7	MOBIL5W30	ENGINE OIL			20.98	20.98	20.98
S10	PERFORM ENGINE COOLING SYSTEM FLUSH				9.80	9.80	68.60
	3348	CM					
					990.00	990.00	

66641 VERIFIED CUSTOMER CONCERN OF OIL LEAKING FROM UNDER VEHICLE. FOUND OIL TO BE LEAKING INTO COOLING SYSTEM CAUSING COOLANT TO BOIL OVER ONTO THE GROUND. THIS IS THE OIL LEAK THAT IS SEEN FROM UNDER THE VEHICLE. FOUND OIL TO BE CONTAMINATING COOLANT THROUGH THE OIL COOLER. REPLACE OIL COOLER WITH NEW. RENEW OIL AND FILTER. FILL COOLING SYSTEM WITH WATER AND COOLANT FLUSH CHEMICAL. PERFORMED COMPLETE COOLANT SYSTEM FLUSH AND RECHECK. FOUND COOLANT TO STILL HAVE OIL RESIDUE IN IT. REMOVED THERMOSTAT AND REASSEMBLY HOUSING WITH OUT THERMOSTAT. PERFORMED COMPLETE COOLANT FLUSH CYCLE 2 MORE TIMES AND RECHECK. COOLANT IS NOW ACCEPTABLE. FILL COOLING SYSTEM WITH 50/50 MIX OF COOLANT. RENEW ENGINE OIL AND FILTER 1 MORE TIME TO FLUSH OUT OIL SYSTEM. ROAD TEST VEHICLE. COMPLETE. NOTE: IT IS NOT POSSIBLE TO REMOVE 100% OF OIL FROM COOLING SYSTEM. OIL WILL RISE TO THE HIGHEST POINT OF THE SYSTEM WHICH IS THE COOLANT RESERVOIR.

B PERFORM MULTI-POINT INSPECTION							
MPI	PERFORM MULTI-POINT INSPECTION						
	3348	IM					
							(N/C)
HTZ SUBLET-HERTZ CAR RENTALS							
	3348	IM					
							(N/C)
SUBL RENTAL CAR 3 DAYS							

**Hours:**  
Monday - Friday  
7:30 am - to 6:00 pm

ORIGINAL ESTIMATE: \$ _____			FINAL REVISED ESTIMATE: \$ _____			DESCRIPTION	TOTALS
DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	
						PARTS AMOUNT	
						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						MISC. CHARGES	
						TOTAL CHARGES	
						ADJUSTMENTS	
						SALES TAX	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.						PLEASE PAY THIS AMOUNT	
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.							

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.  
 WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65, http://www.oehha.org/prop65.html  
 BAR# ARD 223516 EPA# CAL 000265432  
**CUSTOMER COPY**

CUSTOMER #: 1000192

276025

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.lotususa.com



\*INVOICE\*

PAGE 2

*Mission*  
We are committed to providing our customers with the highest value, quality and excellence in service. We are proud to be a member of the Qvale family of companies.

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		66611/66622	TY853	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE	
12DEC02 DD		12DEC2004	16:30 11FEB11		0.00 CASH	18FEB11	
R.O. OPENED	READY	OPTIONS:		MARKET			
11FEB11	18FEB11	STK:21Q32 DLR:0517 1)OFFICE IS AT 333					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

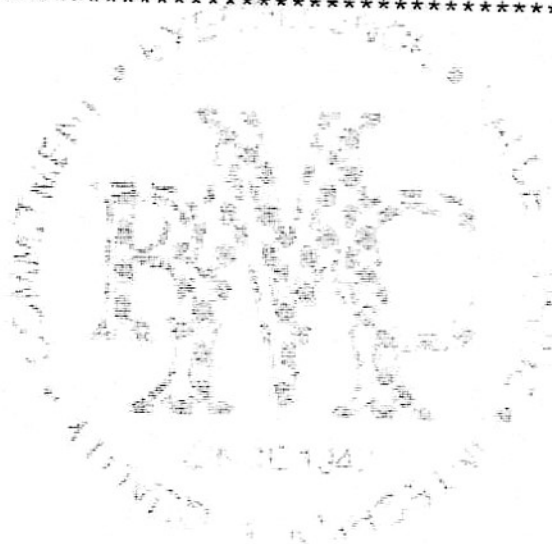
PO#101137

IM

(N/C)

66641 PERFORMED TIRE PRESSURE SERVICE. SET FRONT TIRE PRESSURE TO 34PSI. SET REAR TIRE PRESSURE TO 33PSI. TOPPED UP UNDER HOOD FLUIDS. NOTE: CHECK RIGHT FRONT FENDER LINER FOR SECURITY. FENDER LINER IS SECURED PROPERLY. CONTACT WITH TIRE DURING LEFT TURNS IS DUE TO AFTERMARKET WHEELS.

\*\*\*\*\*



**Hours:**  
Monday - Friday  
7:30 am - to 6:00 pm

ORIGINAL ESTIMATE: \$			FINAL REVISED ESTIMATE: \$			DESCRIPTION	TOTALS
DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	1485.00
						PARTS AMOUNT	567.46
						GAS, OIL, LUBE	0.00
						SUBLET AMOUNT	0.00
						MISC. CHARGES	0.00
						TOTAL CHARGES	2052.46
						ADJUSTMENTS	0.00
						SALES TAX	53.91
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.						PLEASE PAY THIS AMOUNT	
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.						2106.37	

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. BAR# ARD 223516 EPA# CAL 000265432  
WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.oehha.org/prop65>

CUSTOMER COPY

CUSTOMER #: 1000192

274659

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.lotus.com



\*INVOICE\*

PAGE 2

HOME: [REDACTED] CONT-N/A  
BUS: [REDACTED] CELL [REDACTED]

SERVICE ADVISOR: 122 EDMONDS LOTUS

*Mission Statement*  
"We are a team committed to providing value, quality and excellence in service, inspired by the standards and the Qvale family reputation for integrity."

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		65426/65428	TY722
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 23DEC10		0.00 CASH	21DEC10
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
17DEC10	21DEC10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

\*\*\*\*\*  
 D TUCK AWAY WIRES HANGING FROM INTERIOR HEADER RAIL ( MIRROR & MICROPHONE ) PER CUSTOMER REQUEST  
 S10 MAINTENANCE SERVICE  
 3348 CE  
 65426 PUSHED WIRES UNDER HEADER RAIL COVER AS REQUESTED. THESE AFTERMARKET WIRES ARE NOT PART OF A FACTORY WIRING HARNESS AND MAY FALL OUT AS THEY ARE NOT SECURED TO ANYTHING.  
 \*\*\*\*\*  
 E CHECK WINDSHIELD WASHER SUPPLY HOSE FOR PROPER SECURITY  
 S10 MAINTENANCE SERVICE  
 3348 CE  
 65426 CHECKED WASHER SUPPLY HOSE FOR PROPER FITMENT. OK.  
 \*\*\*\*\*  
 F COMPLETE IN HOUSE DETAIL ( INSIDE & OUT )  
 S10 MAINTENANCE SERVICE  
 3348 IE  
 \*\*\*\*\*  
 G PICK UP 12/20/10  
 S10 MAINTENANCE SERVICE  
 3348 IE  
 \*\*\*\*\*  
 H REPLACE HEADLIGHT LENSES PER DON ENDO  
 S10 MAINTENANCE SERVICE  
 3348 IRR  
 65426 NO LENSES REPLACED DURING THIS VISIT. SEE DON ENDO / JOHN WOLBERTUS FOR DETAILS  
 \*\*\*\*\*  
 I\*\* PERFORM SUSPENSION ALIGNMENT  
 CAUSE: E  
 ALIGN COMPLETE SUSPENSION ALIGNMENT  
 3348 CE  
 65426 E PERFORMED SUSPENSION ALIGNMENT AS REQUESTED. FOUND

ORIGINAL ESTIMATE: \$	FINAL REVISED ESTIMATE: \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		ADJUSTMENTS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

Hours:  
Monday - Friday  
7:30 am - to 6:00 pm

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.  
 WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhausts and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.oce.ca.gov/prop65.html>  
 BARE AND 223S16 EPA# CAL 000265432

CUSTOMER COPY



CUSTOMER #: 1000192

274659

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www.bmcd.com



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PAGE 1

*Mission Statement*

"We are deeply committed to providing value, quality and excellence in sales and service, inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	QVALE MANGUSTA	ZF4AH01AX1M000192		65426/65428	TY722
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 23DEC10		0.00 CASH	21DEC10
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
17DEC10	21DEC10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A PREVIOUS INSPECTION REVEALED ALL BRAKES AT THE MINIMUM LEVEL

S10 FRONT BRAKE SET REPLACEMENT	3348	CE					
2 001690 FRT DISC DRILLED					275.00	275.00	550.00
1 003027 FRT BRAKE PADS					165.55	165.55	165.55
S10 REAR BRAKE SET REPLACEMENT	3348	CE					
2 001691 REAR DISC DRILLED					275.00	275.00	550.00
1 003028 REAR PADS					165.00	165.00	165.00

65426 DURING PREVIOUS INSPECTION FOUND BRAKE PADS TO BE AT 3mm REMAINING. REPLACED FRONT AND REAR BRAKE PADS AND ROTORS. ROAD TEST VEHICLE TO BED IN BRAKES. REPAIR COMPLETE.

B PREVIOUS INSPECTION REVEALED ALL TIRES AT THE WEAR BARS

S10 TIRE SET REPLACEMENT	3348	CTIRE					
2 001324X 265/35ZR19					365.00	365.00	730.00
2 001038X 225/40ZR19					295.00	295.00	590.00
HTIRE HAZARDOUS WASTE TIRE REMOVAL	3348	CHW					
4 FEE \$1.75/TIRE FEE					1.75	1.75	7.00
SSP MISC SHOP SUPPLIES	3348	CSUP					
8 GN20800 WHEEL WEIGHT					1.00	0.00	0.00
65426 DURING PREVIOUS INSPECTION FOUND ALL TIRES TO BE AT WEAR INDICATORS. REPLACED TIRES WITH UPDATED PIRELLI PZERO TIRE. SET TIRE PRESSURES AND BALANCED USING ROAD FORCE BALANCER. ROAD TEST VEHICLE. COMPLETE.						1.00	8.00

C PERFPRM PAINT CHIP REPAIRS ( RIGHT FRONT FENDER ) ASWELL AS ALL REST OF CAR

S10 PAINT CHIP TOUCH UP	3348	CE					
65426 TOUCHED UP ALL PAINT CHIPS AS REQUESTED. TOUCHED UP AS MANY						0.00	0.00

<b>Hours:</b> Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$	FINAL REVISED ESTIMATE: \$	DESCRIPTION			TOTALS
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE			I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.			PLEASE PAY THIS AMOUNT

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE  
 WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates, from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 of 2001) For further information about Proposition 65, http://www.oakland.gov/prop65.htm  
 BARG ARD 223516 EPA# CAL 000265432  
**CUSTOMER COPY**

CUSTOMER #: 1000192

274659

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
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\*INVOICE\*

PAGE 3

### Mission Statement:

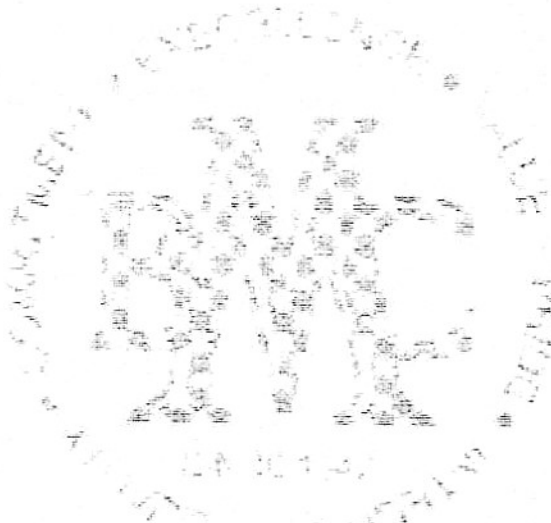
"We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		65426/65428	TY722
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 23DEC10		0.00 CASH	21DEC10
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04				
17DEC10	21DEC10	2) [REDACTED]				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
NECESSARY TO ADJUST FRONT AND REAR TOE. CAMBER AND CASTOR IS ALREADY IN SPEC. ROAD TEST VEHICLE AFTER ALIGNMENT. OK. REPAIR COMPLETE.							
*****							



**Hours:**  
Monday - Friday  
7:30 am - to 6:00 pm

ORIGINAL ESTIMATE: \$ _____	FINAL REVISED ESTIMATE: \$ _____	DESCRIPTION	TOTALS				
DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	1007.23
						PARTS AMOUNT	2765.55
						GAS, OIL, LUBE	0.00
						SUBLET AMOUNT	0.00
						MISC. CHARGES	0.00
						TOTAL CHARGES	3772.78
						ADJUSTMENTS	0.00
						SALES TAX	136.66
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.						PLEASE PAY THIS AMOUNT	
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.						3909.44	

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. BAR# ARD 223516 EPA# CAL 000265432  
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CUSTOMER #: 1000192

274184

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INVOICE

PAGE 1

### Mission Statement:

"We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		64885/64886	TY679
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 30NOV10		0.00	30NOV10
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04		EOM		
29NOV10	30NOV10	2) LEONORA 623-7706				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THE ENGINE CRANKS BUT WILL NOT START  
 S10 FUEL PUMP REPLACEMENT  
 3348 CE  
 1 003187 FUEL PUMP 540.00 540.00  
 64886 VERIFIED CONCERN OF ENGINE CRANKING BUT NOT STARTING. 365.98 365.98 365.98

INSPECTION FOUND NO FUEL SUPPLY TO ENGINE. REMOVE TRUNK LINERS AND CHECK FOR FUEL SUPPLY AT FUEL FILTER. NO FUEL. FOUND FUEL PUMP TO NOT BE RUNNING WHEN KEY TURNS OR OR DURING CRANKING. CHECK FOR VOLTAGE AT FUEL PUMP. 12V OK. CHECK GROUND. 0.15V OK. FOUND NECESSARY TO REPLACE FUEL PUMP. CHECK FOR PROPER OPERATION AFTER REPAIR. OK. ENGINE NOW STARTS CORRECTLY. ROAD TEST VEHICLE. REPAIR COMPLETE.

B PERFORM MULTI-POINT INSPECTION  
 MPI PERFORM MULTI-POINT INSPECTION  
 3348 IE

C\*\* SUBLET-HERTZ CAR RENTALS  
 HTZ SUBLET-HERTZ CAR RENTALS

99 IE  
 SUBL RENTAL CAR 1 DAY  
 PO#100489  
 IE

(N/C)

(N/C)

(N/C)

### Hours:

Monday - Friday  
7:30 am - to 6:00 pm

ORIGINAL ESTIMATE: \$	FINAL REVISED ESTIMATE: \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	540.00
		PARTS AMOUNT	365.98
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	905.98
		ADJUSTMENTS	0.00
		SALES TAX	34.77
		PLEASE PAY THIS AMOUNT	940.75

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CUSTOMER #: 1000192

267170

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PAGE 1

*Mission Statement*  
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HOME	CONT: N/A	SERVICE ADVISOR: 122 EDMONDS - LOTUS	
BUS:	CELL:	VIN: ZF4AH01AX1M000192	LICENSE: 57909/57912
COLOR: BLACK	YEAR: 01	MAKE/MODEL: OVALE MANGUSTA	TAG: T192
DEL DATE: 12DEC02 DD	PROD. DATE: 12DEC2004	WARR. EXP.: 16:30 01MAR10	PO NO.:
R.O. OPENED: 22FEB10	READY: 01MAR10	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04	PAYMENT: 0.00 CASH
		2) LEONORA 623-7706	

LINE	OPCODE	TECH	TYPE	HOURS	DESCRIPTION	LIST	NET	TOTAL
A					CUSTOMER STATES THE RIGHT REAR TIRE IS LOSING AIR PRESSURE			
					S10 MAINTENANCE SERVICE			
					3199 CE			
					57909 VERIFY CUSTOMER COMPLAINT THE RIGHT REAR TIRE IS LOSING AIR PRESSURE FOUND THE RIGHT REAR TIRE VALVE CORE LEAKING REMOVE AND REPLACE THE RIGHT REAR TIRE VALVE CORE CHECK FOR LEAK NO LEAK FOUND REPAIR COMPLETE		0.00	0.00
*****								
B					CUSTOMER STATES THE CHECK ENGINE LIGHT IS ILLUMINATED			
					S10 FAULT DIAGNOSIS			
					3199 CE			
					1 002744 HEATED OXGYN SENSOR LH	112.65	310.00	310.00
					S10 FAULT REPAIR		112.65	112.65
					3199 CE			
					57909 VERIFY CUSTOMER COMPLAINT CHECK ENGINE LIGHT IS ILLUMINATED CHECK FOR FAULTS WITH MANGUSTA SCAN TOOL FOUND P0156 O2 SENSOR 2 BANK 2 CIRCUIT SHORD/GROUND CHECK THE WIRES FROM ECM TO THE SENSOR WIRES ARE GOOD 0.3 OHMS FAULTY O2 SENSOR 2 BANK2 REMOVE AND REPLACE SENSOR 2 BANK 2 CLEAR THE FAULT ROAD TEST THE CAR CHECK ENGINE LIGHT IS OUT MILES OUT 57912 REPAIR COMPLETE		232.50	232.50
*****								
C					PERFORM MULTI-POINT INSPECTION			
					MPI PERFORM MULTI-POINT INSPECTION			
					3199 IE			
*****								
D					OWNER IS WAITING			
					S10 MAINTENANCE SERVICE			
					3199 IE			
*****								
E**					CUSTOMER STATES THE DRIVER'S SIDE SPEAKER SCREEN HAS POPPED OUT OF PLACE			
					S10 MAINTENANCE SERVICE			
					3199 CE			
					57909 INSTALL NEW PASSENGER SCREEN FOR THE SPEAKER		0.00	0.00

(N/C)  
(N/C)

### Hours:

Monday - Friday  
7:30 am - to 6:00 pm

ORIGINAL ESTIMATE: \$	FINAL REVISED ESTIMATE: \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		ADJUSTMENTS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

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BAR# ARD 223516 EPA# CAL 000265432

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# LOTUS SAN FRANCISCO

CUSTOMER #: 1000192

267170

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*Mission Statement*

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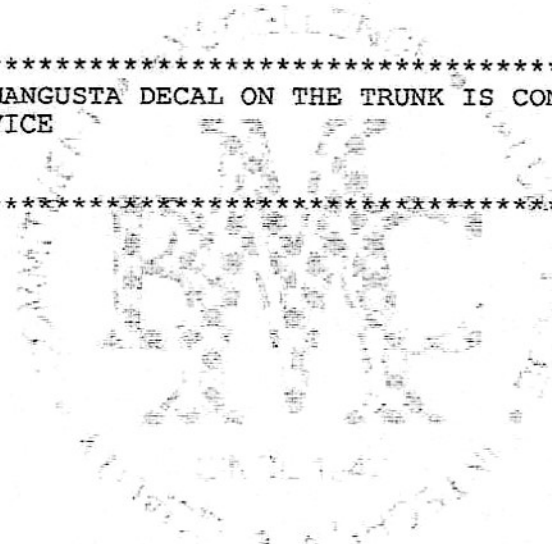
PAGE 2

HOME [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: 4

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	QVALE MANGUSTA	ZF4AH01AX1M000192		57909/57912	T192
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 01MAR10		0.00 CASH	01MAR10
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2) LEONORA 623-7706				
22FEB10	01MAR10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
F**	CUSTOMER STATES THE WINDSHIELD IS CRACKED						
	S10 MAINTENANCE SERVICE						
				3199 CE		0.00	0.00
	57909 SEE P&A						
*****							
G**	CUSTOMER STATES THE DASH MOUNTED CLOCK LIGHT IS OUT						
	S10 MAINTENANCE SERVICE						
				3199 CE		0.00	0.00
	57909 SEE P&A						
*****							
H**	CUSTOMER STATES THE MANGUSTA DECAL ON THE TRUNK IS COMING DETACHED						
	S10 MAINTENANCE SERVICE						
				3199 CE		0.00	0.00
	57909 SEE P&A						
*****							



<b>Hours:</b>  Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$ _____			FINAL REVISED ESTIMATE: \$ _____			DESCRIPTION	TOTALS
	DATE			AUTHORIZED			LABOR AMOUNT	542.50
	TIME			ADDITIONAL AMOUNT			PARTS AMOUNT	112.65
	PHONE #			REVISED TOTAL			GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	0.00
							MISC. CHARGES	0.00
							TOTAL CHARGES	655.15
							ADJUSTMENTS	0.00
							SALES TAX	10.70
							PLEASE PAY THIS AMOUNT	665.85

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CUSTOMER #: 1000192

268459

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PAGE 1

*Mission Statement:*  
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HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		59386/59387	TY19
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	15:00 12APR10		0.00 CASH	12APR10
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
12APR10	12APR10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A	INSTALL SPECIAL ORDER FERRARI WHEEL SET & CENTER CAPS OER CUSTOMER REQUEST						
	S10 WHEEL SET INSTALLATION						
	3348 CE					199.95	199.95
	20 14150 LUGS				5.50	5.50	110.00
	2 360F USED WHEEL F				375.00	375.00	750.00
	2 360R USED WHEEL R				375.00	375.00	750.00
	4 108947 WHEEL CAP				54.45	54.45	217.80

59387 INSTALLED SPECIAL ORDERED WHEEL SET AS REQUESTED. MOUNTED TIRES FROM PREVIOUS WHEELS ONTO NEW WHEELS. BALANCED USING ROAD FORCE BALANCER. USED NEW LONGER WHEEL BOLTS TO SECURE NEW WHEELS. ROAD TEST VEHICLE. OK.

B	CUSTOMER STATES THERE IS A WIRE HANGING DOWN OUT OF PLACE AT THE PASSENGER SIDE HEADER RAIL						
	S10 MAINTENANCE SERVICE						
	3348 CE					0.00	0.00
	59387 FOUND WIRE HANGING DOWN TO BE FROM MIC. FIT MIC TO PROPER LOCATION AND ROUTE WIRE UNDER HEADER RAIL PANEL. OK.						

C	CUSTOMER STATES THE PASSENGER SIDE REAR MARKER LIGHT IS CRACKED						
	S10 REAR SIDE MARKER PAIR REPLACEMENT						
	3348 CE					77.50	77.50
	2 001174 MARKER ASSY REAR/SIDE				26.80	26.80	53.60
	59387 FOUND NECESSARY TO REPLACE BOTH REAR MARKER LIGHTS. FOUND NEW MARKER LIGHT TO BE DIFFERENT COLOR THAN FADED OLD LEFT SIDE MARKER. BOTH REAR SIDE MARKERS ARE NOW NEW.						

D	PERFORM MULTI-POINT INSPECTION						
	MPI PERFORM MULTI-POINT INSPECTION						
	3348 IE						(N/C)

<b>Hours:</b>  Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$		FINAL REVISED ESTIMATE: \$			DESCRIPTION	TOTALS
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT
							1881.40
							GAS, OIL, LUBE
							0.00
							SUBLET AMOUNT
							0.00
							MISC. CHARGES
							0.00
							TOTAL CHARGES
						2158.85	
						ADJUSTMENTS	
						0.00	
						SALES TAX	
						178.73	
						PLEASE PAY THIS AMOUNT	
						2337.58	

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. BAR# ARD 223576 EPA# CAL 000265432

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CUSTOMER #: 1000192

263791

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PAGE 2

*Mission Statement*  
"We are a team committed to providing value, quality and excellence in sales and service, inspired by our customers' standards and the Ovale family reputation for integrity since 1947."

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		55530/55532	TY399
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	15:00 16NOV09		0.00 CASH	13NOV09
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
12OCT09	13NOV09					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

E CUSTOMER STATES ONE OF THE STEERING WHEEL BUTTONS HAS FALLEN OFF ( SEE HISTORY )

S10 BUTTON REINSTALLATION  
3235 IE

55532 Retrieved cover from center consol and reattached. Repair complete.

(N/C)

F CUSTOMER STATES THE DRIVER'S SIDE DOOR JAM DOOR SEAL IS TORN. NOTE: TORN SEAL LOCATED ABOVE DRIVER'S SIDE DOOR STRIKER

S10 DOOR SEAL REPLACEMENT  
3235 CE

1 002323 DOOR HOUSING SEAL

155.00 155.00

55532 Verified customer concern. Renewed drivers door seal. Repair complete.

75.60 75.60 75.60

G CUSTOMER STATES THERE IS OIL SEEN LEAKING ON THE GARAGE FLOOR WHERE VEHICLE IS USUALLY PARKED

S10 OIL LEAK REPAIR  
3348 WE

- 1 AB23 6 SPEED INPUT SEAL
- 1 002723 DSC ASY CL
- 1 002724 PLT & CVR ASY CL PRESS
- 2 P-37 DE GREASER
- 4 XR82889 NUT
- 6 MOBIL1ATF TRANS FLUID
- 2 000609 FLANGE, EXHAUST
- 1 COOLANT GREEN COOLANT

(N/C)  
(N/C)  
(N/C)  
(N/C)  
(N/C)  
(N/C)  
(N/C)  
(N/C)

55530 VERIFIED OIL LEAKING FRONT TRANSMISSION. INSPECTION FOUND LEAK TO BE FROM INSIDE OF TRANSMISSION BELL HOUSING. REMOVED POWERTRAIN ASSEMBLY FOR ACCESS TO TRANSMISSION. REMOVED TRANSMISSION AND INSPECT. FOUND LEAK TO BE FROM INPUT SHAFT SEAL. REMOVE AND REPLACE INPUT SHAFT SEAL. REASSEMBLE TOP OFF ALL FLUIDS. ROAD TEST VEHICLE. OK.

H CUSTOMER STATES WHEN THE VEHICLE IS 1ST STARTED IN THE MORNING THERE

ORIGINAL ESTIMATE: \$	FINAL REVISED ESTIMATE: \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		ADJUSTMENTS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

### Hours:

Monday - Friday  
7:30 am - to 6:00 pm

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PAGE 3

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"We are a team committed to providing value, quality and excellence in sales and service, inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

HOME: [REDACTED] CONT: N/A  
BUS: 4 [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		55530/55532	TY399
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	15:00 16NOV09		0.00 CASH	13NOV09
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04		2) LEONORA 623-7706		
12OCT09	13NOV09					

LINE	OPCODE	TECH	TYPE	HOURS	DESCRIPTION	LIST	NET	TOTAL
					ARE WHITE "FUMES" SEEN COMING FROM THE RIGHT SIDE EXHAUST OUTLET			
S19					DIFFERENTIAL REPLACEMENT			
					3348 CE			
					1 000380 DIFFERENTIAL ASSY	2164.83	1500.00	1500.00
					2 MOBIL80140 DIFF FLUID SYNT	12.50	12.50	25.00
					1 MTP-91 BATTERY	124.16	124.16	124.16
S10					BATTERY REPLACEMENT			
					3348 CE			
					55530 Could not duplicate customer concer. Car started every time with normal looking exhaust fumes. OPERating as designed.		77.50	77.50
*****								
I** NOTED DURING SERVICE: STEERING RACK LEAKS FLUID								
S10					STEERING RACK REPLACEMENT			
					3348 CE			
					1 000361 STEERING BOX LH	795.00	310.00	310.00
					1 000534 SIDE MARCHER LH & RH	14.95	14.95	14.95
55530 DURING SERVICE INSPECTION FOUND STEERING RACK TO BE LEAKING. FOUND NECESSARY TO INSTALL NEW POWER STEERING RACK. PERFORMED COMPLETE SUSPENSION ALIGNMENT. ROAD TEST VEHICLE. OK.								
*****								

SUBL HERTZ INV#A28275446  
PO#96615

IE

(N/C)

<b>Hours:</b> Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$			FINAL REVISED ESTIMATE: \$			DESCRIPTION	TOTALS
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	1472.50
							PARTS AMOUNT	3052.65
							GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	490.00
							MISC. CHARGES	0.00
							TOTAL CHARGES	5015.15
							ADJUSTMENTS	0.00
							SALES TAX	290.00
							<b>PLEASE PAY THIS AMOUNT</b>	<b>5305.15</b>

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, noise, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code 92024.9.5 et seq.) For further information about Proposition 65: <http://www.oehha.org/prop65.html>

BAR# ARD 223516 EPA# CAL 000265432

**CUSTOMER COPY**



# LOTUS SAN FRANCISCO

CUSTOMER #: 1000192

258417

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com

\*INVOICE\*



PAGE 1

*Mission Statement*  
"We are a team committed to providing value, quality and excellence in sales and service, inspired by our customers' standards and the Qvale family tradition for integrity since 1947."

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 122 EDMONDS LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		50755/50756	TY825
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 20MAY09		0.00	15MAY09
R.O. OPENED	READY	OPTIONS:				
26MAR09	15MAY09	STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	INSTALL	LOANER	17" WHEEL SET PER JOHN WOLBERTUS				
			S10 WHEEL SET INSTALLTION			99.95	99.95
			3348 CE				
....	50755	INSTALL	LOANER 17" WHEEL SET PER JOHN WOLBERTUS				
*****							
B	SUBLET	BENT WHEEL FOR RECHROMING ( SEE HISTORY ) PER CUSTOMER REQUEST					
			S10 WHEEL & TIRE MOUNTING ( CHECK ALL WHEELS FOR CORRECT BALANCE )			149.95	149.95
			3199 CE				
			1 001318CHR CHROME WHEEL		550.00	550.00	550.00
....	5075	MOUNT	AND BALANCE 4 WHEEL AND TIRES				
*****							
C	CUSTOMER STATES THE REMOVABLE TOP LEAKS DURING RAIN & RATTLES WHILE DRIVING						
			S105 ROOF TOP SEAL SET REPLACEMENT			540.00	540.00
			3199 CE				
			1 002663 SEAL/W/SHIELD/DOORD/TOP		395.85	395.85	395.85
....	5075	INSTALL	NEW SEAL FOR THE REMOVABLE TOP				
*****							
D**	PERFORM	PAINT REPAIR TO FRONT CLAM PER CUSTOMER REQUEST					
			S105 BODY / SQUEAKS / RATTLES			0.00	0.00
			3199 CE				
			SUBL DENT TECH FRONT CLAM PAINT REPAIR INV# 0499				
			PO#95029				
			CE			350.00	350.00
*****							
E**	CUSTOMER STATES THERE IS A PLASTIC TRIM PIECE MISSING FROM THE RIGHT SIDE OF THE STEERING WHEEL						
			S105 BODY / SQUEAKS / RATTLES			0.00	0.00
			3199 CM				
			1 002454 CRUISE CTRL BLANK, RH		22.96	22.96	22.96
....	50755	INSTALL	PLASTIC TRIM ON THE STTERING WHEEL				
*****							
F**	INSTALL	NAVIGATION SYSTEM ( AUTO SYMPHONY ) PER CUSTOMER REQUEST					

ORIGINAL ESTIMATE: \$	FINAL REVISED ESTIMATE: \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		ADJUSTMENTS	
		SALES TAX	
		<b>PLEASE PAY THIS AMOUNT</b>	

**Hours:**

Monday - Friday  
7:30 am - to 6:00 pm

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. **WARNING:** Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, ozone, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.oehha.org/prop65.html>

CUSTOMER COPY

CUSTOMER #: 1000192

258417

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

PAGE 2

*Mission Statement*  
"We are a team committed to providing value, quality and excellence in sales and service, inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		50755/50756	TY825
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 20MAY09		0.00	15MAY09
R.O. OPENED	READY	OPTIONS:	STK:21Q32 DLR:0517 1)WARR EXP 12/12/04			
26MAR09	15MAY09	2)LEONORA 623-7706				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
	S15	ELECTRICAL /	BODY ELECTRICAL				
				3199	CM	0.00	0.00
*****							
G**		SUPPLY & PROGRAM 1 NEW KEY & 1 NEW KEY FOB PER CUSTOMER REQUEST					
		S10 KEY PROGRAMMING		3199	CE		
		1 002851 PATS KEY BLANKS				155.00	155.00
		2 002841 REMOTE TRANSMITTER				29.55	29.55
		SUBL LOCK WORLD KEY CUTTING INV# 129872				104.05	104.05
		PO#95127					
		CE					
****		50755 PROGRAM 1 NEW KEY CHECK OPERATION OF THE NEW-KEY WORK				20.00	20.00
****		PROPERLY					
*****							



<b>Hours:</b> Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$			FINAL REVISED ESTIMATE: \$			DESCRIPTION	TOTALS
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	944.90
							PARTS AMOUNT	1206.46
							GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	370.00
							MISC. CHARGES	0.00
							TOTAL CHARGES	2521.36
							ADJUSTMENTS	430.28
							SALES TAX	114.61
							PLEASE PAY THIS AMOUNT	2205.69

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. BAR# ARD 223516 EPA# CAL 000265432

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CUSTOMER COPY

CUSTOMER #: 1000192

256797

# BENTLEY SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

### Mission Statement:

"We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

PAGE 1

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 132 EDMONDS-BENTLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		49678/49678	TY849
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 30JAN09		0.00 CASH	30JAN09
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
30JAN09	30JAN09					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
CUSTOMER STATES THE A/C DOES NOT BLOW COLD S16 HEATING AND AIR CONDITIONING / HVAC 3348 IE (N/C)							
49678 VERIFIED CONCERN THAT A/C IS INOP. FOUND A/C COMPRESSOR TO NOT BE TURNING ON. FOUND COMPRESSOR ELECTRICAL CONNECTOR TO BE LOOSE CAUSING BAD CONNECTION. CLEAN WITH ELETRICAL CLEANER AND REFIT. RECHECK FOR PROPER OPERATION. OK							
*****							
B							
CUSTOMER STATES THE PASSENEGR SIDE FRONT PARKING LIGHT DOES NOT ILLUMINATE S10 MAINTENANCE SERVICE 3348 IE (N/C)							
1 000534 SIDE MARCHER LH & RH (N/C)							
49678 FOUND MARKER LIGHT TO BE BROKEN CAUSING BULB TO FALL OUT OF PLACE. REPLACED MARKER LIGHT AND RECHECK FOR PROPER OPERATION. OK.							
*****							
C							
CUSTOMER STATES THE PASSENGER SIDE DOOR SPEAKER GRILL FALLS OFF WHEN THE DOOR IS CLOSED S105 BODY / SQUEAKS / RATTLES 3348 IE (N/C)							
49678 INSTALLED NEW SPEAKER GRILL.							
*****							

<b>Hours:</b> Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$			FINAL REVISED ESTIMATE: \$			DESCRIPTION	TOTALS
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	0.00
							PARTS AMOUNT	0.00
							GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	0.00
							MISC. CHARGES	0.00
							TOTAL CHARGES	0.00
							ADJUSTMENTS	0.00
							SALES TAX	0.00
							PLEASE PAY THIS AMOUNT	0.00

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. EPA# AKD 223516 EPA# CAL 000285432  
 WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.oha.ca.gov/prop65.htm>

CUSTOMER COPY

CUSTOMER #: 1000192

256022

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



\*INVOICE\*

PAGE 1

HOME: [REDACTED] CONT: N/A  
BUS: 4 [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS

*Historic Performance*  
We are a team committed to providing value, quality and excellence in sales and service. We are supported by our customers' standards and the Qvale tradition of excellence since 1967.

COLOR	YEAR	MAKE/MODEL	VIN	USE	MILEAGE IN/OUT	TAG
BLACK	01	QVALE MANGUSTA	ZF4AH01AX1M000192		49443/49447	TY862
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DL		12DEC2004	16:30 09JAN09		0.00 CASH	22JAN09
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
05JAN09	22JAN09					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM CLUTCH REPLACEMET PER CUSTOMER REQUEST						
	S10 CLUTCH REPLACEMENT						
	3348 CE					2200.00	2200.00
	1 002766 T/O BEARING				59.50	59.50	59.50
	1 002723 DSC ASY CL				138.22	138.22	138.22
	1 002724 PLT & CVR ASY CL PRESS				163.41	163.41	163.41
	1 002693 FLYWHEEL ASY COBRA				110.55	110.55	110.55
	1 002722 BRG ASY-TRANS INT SHFT P/L				10.09	10.09	10.09
	1 AJ83017 PLUG-DRAIN				11.63	11.63	11.63
	1 COOLANT GREEN COOLANT				20.98	20.98	20.98
	6 MOBIL1 10W-30 SYNTHETIC				10.05	10.05	60.30
	2 N0138163 SEALING WASHER				0.76	0.76	1.52
	1 002823 AIR FILTER CARTRIDGE				23.95	23.95	23.95
	4 XR810556 NUT				9.66	9.66	38.64
	49447 PERFORMED CLUTCH REPLACEMENT AS NECESSARY. REMOVE FROM CLAMSHELL. DRAIN ALL FLUIDS. RECOVER 0.7kg OF R134A. REMOVE POWERTRAIN ASSEMBLY FOR CLUTCH REPLACEMENT. REPLACE CLUCH AND REINSTALL. FILL ALL FLUIDS. CHARGE A/C WITH 1.0kg OF R134A. ROAD TEST VEHICLE. OK.						
	*****						
B	SUBLET-HERTZ CAR RENTALS						
	HTZ SUBLET-HERTZ CAR RENTALS						
	3348 IE						(N/C)
	*****						
C	REPLACE WORN FRONT TIRES PER CUSTOMER REQUEST						
	S10 MAINTENANCE SERVICE						
	3348 CE					0.00	0.00
	49443 CUST. HAD TIRES REPLACED AT OTHER SHOP.						
	*****						
D	REPLACE WORN ENGINE MOUNTS PER CUSTOMER REQUEST						
	S19 ENGINE MOUNT SET REPLACEMENT						
	3348 CE					85.00	85.00
	1 2R3Z6038AA MOTOR MOUNT				56.63	56.63	56.63
	1 2R3Z6038AB MOTOR MOUNT				56.63	56.63	56.63
	49443 FOUND ENGINE MOUNTS TO BE WORN AND CAUSING ENGINE TO REST ON						

Hours:  
Monday - Friday  
7:30 am - to 6:00 pm

ORIGINAL ESTIMATE: \$	FINAL REVISED ESTIMATE: \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		ADJUSTMENTS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. EPA# CAL 000265432

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BAR# ARD 223516

CUSTOMER COPY



CUSTOMER #: 1000192

256022

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmed.com

\*INVOICE\*



PAGE 2

*Mission Statement*  
"We are a team committed to providing value, quality and excellence in sales and service, inspired by our customers' standards and the Qvale family tradition for integrity since 1947."

BEL: [REDACTED]  
HOME: [REDACTED]  
BUS: [REDACTED]

CONT:N/A  
CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		49443/49447	TY862
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 09JAN09		0.00 CASH	22JAN09
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
05JAN09	22JAN09					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
FRAME. REPLACED ENGINE MOUNTS.							

\*\*\*\*\*

E REPLACE FAILING DIFFERENTIAL BUSHING PER CUSTOMER REQUEST  
 S19 DIFFERENTIAL BUSHING REPLACEMENT  
 3348 CE  
 1 002337 DIFF BUSHINGS 34.88 350.00 350.00  
 S13 DIFFERENTIAL PINION SEAL REPLACEMENT  
 3348 CE  
 1 003372 PINION SEAL, DIFF 94.51 345.00 345.00  
 49443 FOUND REAR DIFFERENTIAL BUSHING TO BE TORN CAUSING EXCESSIVE MOVEMENT OF THE DIFFERENTIAL. REPLACED BUSHING DUE TO WEAR.

\*\*\*\*\*

F PERFORM 4 WHEEL ALIGNMENT PER CUSTOMER REQUEST  
 S13 4 WHEEL ALIGNMENT 3348 CE 399.95 399.95  
 49443 PERFORMED 4 WHEEL ALIGNMENT AS REQUESTED. ADJUST REAR CAMBER, AND TOE. ADJUST FRONT CASTOR, CAMBER, AND TOE. ROAD TEST VEHICLE TO VERIFY ALIGNMENT. OK.

\*\*\*\*\*

G REMOVE BOTH HEADLIGHTS & CLEAN INSIDES OF BOTH LENSES PER CUSTOMER REQUEST  
 S10 MAINTENANCE SERVICE 3348 CE 0.00 0.00  
 1 003517\*BK\* LH HEADLIGHT FRAME W/GLASS 395.00 335.00 335.00  
 1 003518\*BK\* RH HEADLIGHT FRAME W/GLASS 395.00 335.00 335.00  
 49443 FOUND NECESSARY TO REPLACE HEADLAMP COVERS DUE TO PITTING AND SCRACHES.

\*\*\*\*\*

H SUBLET-HERTZ CAR RENTALS  
 HTZ SUBLET-HERTZ CAR RENTALS 3348 IE (N/C)

\*\*\*\*\*

I\*\* NOTED IN SERVICE: SWAY BAR BUSHINGS HAVE SHRUNK / WORN & ARE LOOSE  
 S13 FRONT SWAY VAR BUSHINGS REPLACEMENT

<b>Hours:</b>  Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$		FINAL REVISED ESTIMATE: \$		DESCRIPTION	TOTALS
	DATE		TIME	PHONE #	LABOR AMOUNT	
	AUTHORIZED		ADDITIONAL AMOUNT	REVISED TOTAL	PARTS AMOUNT	
					GAS, OIL, LUBE	
					SUBLET AMOUNT	
					MISC. CHARGES	
					TOTAL CHARGES	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.		I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.		ADJUSTMENTS		
				SALES TAX		
				PLEASE PAY THIS AMOUNT		

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. BAR# ARD 223516 EPA# CAL 000265432  
 WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.oehha.org/prop65/>

CUSTOMER COPY

CUSTOMER #: 1000192

256022

# LOTUS SAN FRANCISCO

999 Van Ness Avenue  
San Francisco, CA 94109  
(415) 776-7700  
www.bmcd.com



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PAGE 3

### Mission Statement:

"We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

HOME: [REDACTED] CONT: N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		49443/49447	TY862
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 09JAN09		0.00 CASH	22JAN09
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
05JAN09	22JAN09					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
			3348	CE		165.00	165.00
2	000307	FR	SWAY BAR MNT BUSHING		5.35	5.35	10.70
S13 REAR SWAY BAR BUSHINGS REPLACEMENT							
			3348	CE		165.00	165.00
2	000351	RR	SWAY BAR MOUNT BUSHING		35.20	35.20	70.40
49443 FOUND FRONT AND REAR SWAY BAR BUSHINGS ARE WORN AND CAUSING MOVEMENT OF SWAY BARS. REPLACED ALL SWAY BAR BUSHINGS							

J\*\* NOTED AFTER REMOVAL OF TRANSMISSION FROM ENGINE: THROW OUT BEARING SHAFT IS BROKEN

S12 MAN. TRANS. / AXLES / DIFFERENTIALS

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
			3348	CE		465.00	465.00
1	000046	CLUTCH CABLE			86.28	86.28	86.28
1	BC3	TOB TUBE/SEALS			129.00	129.00	129.00
1	C87	CLUTCH FORK			82.00	82.00	82.00
5	MOBIL1ATF	TRANS FLUID			10.55	10.55	52.75
1	1300-044-020	6 SPEED EX-SEAL			34.95	34.95	34.95

49443 WHILE TRANSMISSION WAS OUT OF VEHICLE, FOUND THROW OUT BEARING SHAFT TO BE BROKEN. FOUND NECESSARY TO PARTIALLY DISASSEMBLE TRANSMISSION TO REPAIR. ALSO FOUND OUTPUT SHAFT TO BE LEAKING. REPLACE OUTPUT SHAFT SEAL.

EST: 5,124.90      05JAN09 10:27 SA: 122

<b>Hours:</b>  Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$			FINAL REVISED ESTIMATE: \$			DESCRIPTION	TOTALS
	DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	4174.95
							PARTS AMOUNT	2017.52
							GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	0.00
							MISC. CHARGES	0.00
							TOTAL CHARGES	6192.47
							ADJUSTMENTS	0.00
							SALES TAX	171.49
	I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.				I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.			<b>PLEASE PAY THIS AMOUNT</b>

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.      BAR# AND 223516      EPA# CAL 000265432

WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Printed in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.oakland.gov/prop65.html>

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249973

# LOTUS SAN FRANCISCO

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(415) 776-7700  
www.bmcd.com



\*INVOICE\*

PAGE 1

*Mission Statement*  
"We are a team committed to excellence in sales and service, inspired by our customers and the Quare family reputation for outstanding service since 1947."

HOME: 4 [REDACTED] BUS: 4 [REDACTED]  
CELL: 4 [REDACTED]

SERVICE ADVISOR: 122 EDMONDS [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		44917/44918	TY426
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 03JUN08		0.00 CASH	03JUN08
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
03JUN08	03JUN08					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CUSTOMER STATES THE LEFT FRONT BLINKER LIGHT DOES NOT OPERATE						
	S15 HEADLIGHT BULB REPLACEMENT						
				3348 CE			
				1 DBC11382 BULB	5.63	15.00	15.00
	44917 VERIFIED CONCERN OF RIGHT FRONT TURN INDICATOR INOPERATIVE. FOUND BULB TO BE BLOWN. REPLACED TURN SIGNAL BULB AND RECHECK FOR PROPER OPERATION. OK.						
B	CUSTOMER REQUESTS TO HAVE THE INSIDES OF BOTH HEADLIGHT LENSES CLEANED						
	S105 HEADLIGHT LENSE CLEANING						
				3348 CE		0.00	0.00
	44917 HEADLAMPS ARE SEALED UNIT AND CANNOT BE TAKEN APART FOR CLEANING. CAN ATTEMPT CLEANING IF ENOUGH TIME IS GIVEN.						
C	LUBE, OIL & FILTER CHANGE (8 CYL)						
	LOF2 OIL CHANGE						
				3348 CE		49.95	49.95
				1 002704 FILTER ASY OIL	12.50	12.50	12.50
				1 AJ83017 PLUG-DRAIN	9.91	9.91	9.91
	HWO HAZARDOUS WASTE DISPOSAL-OIL & FILTER						
				3348 CHW		2.68	2.68
	44917 PERFORMED OIL AND FILTER CHANGE AS REQUESTED. FILLED WITH 6.5 QTS OR MOBIL 10W30 MOTOR OIL. CHECK AND ADJUSTED TIRE PRESSURES. TOPPED OFF ALL NECESSARY FLUIDS.						
D	CHECK TIRES PER CUSTOMER REQUEST						
	S10 TIRE INSPECTION						
				3348 CE		0.00	0.00
	44917 CHECK TIRES AS REQUESTED. SET ALL TIRE PRESSURES. REAR TIRES 7/32NDS. FRONT TIRES 5/32NDS WITH EDGES OF TIRES WORN TO 3/32NDS. RECOMMEND REPLACING FRONT TIRES AND PERFORMING 4 WHEEL ALIGNMENT AT NEXT VISIT. ALSO FOUND CLUTCH TO BE GETTING VERY HEAVY IN APPLICATION. FOUND REAR DIFFERENTIAL MOUNT IS CRACKED AND REAR DIFFERENTIAL PINION						

Hours:  
Monday - Friday  
7:30 am - to 6:00 pm

ORIGINAL ESTIMATE: \$	FINAL REVISED ESTIMATE: \$	DESCRIPTION	TOTALS
DATE	TIME	PHONE #	
			LABOR AMOUNT
			PARTS AMOUNT
			GAS, OIL, LUBE
			SUBLET AMOUNT
			MISC. CHARGES
			TOTAL CHARGES
			ADJUSTMENTS
			SALES TAX
			PLEASE PAY THIS AMOUNT

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE  
 WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate dust, noise, fumes, gases, greases, oils, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65: <http://www.calhhs.gov/prop65.html>  
 BAR# AH 223516 EPA# CAL 000265432  
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# LOTUS SAN FRANCISCO

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PAGE 2

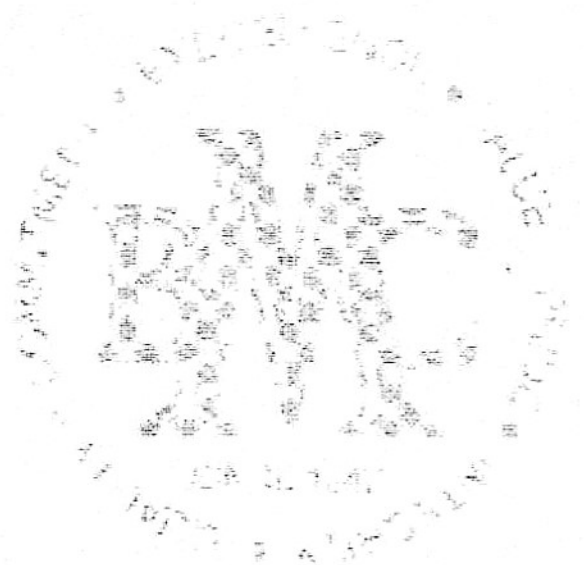
*Mission Statement*  
We are committed to providing value, quality and excellence in sales and service, inspired by our customers' standards of the Qvale family for integrity and integrity 947.

HOME: [REDACTED] BUS: [REDACTED]  
CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		44917/44918	TY426
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DL		12DEC2004	16:30 03JUN08		0.00 CASH	03JUN08
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
03JUN08	03JUN08					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
SEAL IS LEAKING OIL. RECOMMEND REINSPECTION AT NEXT VISIT							
*****							



<b>Hours:</b> Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$ _____			FINAL REVISED ESTIMATE: \$ _____			DESCRIPTION	TOTALS
	DATE			AUTHORIZED			LABOR AMOUNT	67.63
	TIME			ADDITIONAL AMOUNT			PARTS AMOUNT	28.04
	PHONE #			REVISED TOTAL			GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	0.00
							MISC. CHARGES	0.00
							TOTAL CHARGES	95.67
							ADJUSTMENTS	0.00
							SALES TAX	2.38
							PLEASE PAY THIS AMOUNT	98.05

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.      BARF AH 223516      EPA# CAL 000265432

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247204

# LOTUS SAN FRANCISCO

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PAGE 1

*Mission Statement:*  
"We are a team committed to providing value, quality and excellence in sales and service; inspired by our customers' standards and the Qvale family reputation for integrity since 1947."

HOME: [REDACTED] BUS: [REDACTED]  
CELL: [REDACTED]

SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	01	QVALE MANGUSTA	ZF4AH01AX1M000192		42794/42795	TY39
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 04MAR08		0.00 CASH	04MAR08
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
04MAR08	04MAR08					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A NOTED IN LAST SERVICE: POWER STEERING PUMP IS LEAKING FLUID							
S13 POWER STEERING PUMP REPLACEMENT							
			47	CE			
			1	F6ZZ3A674ACRM P/S PUMP	212.18	499.95	499.95
			1	388898-S RING SEAL TEFLON	6.50	212.18	212.18
			42794	CHECKED AND FOUND POWER STEERING POWER PUMP LEAKING. BLED SYSTEM AND REPLACED POWER STEERING PUMP. REFILLED SYSTEM AND BLED AS NEEDED. ROAD TESTED AND VERIFIED STEERING / BRAKE PRESSURE IS PRESENT. VERIFIED PUMP IS NO LONGER LEAKING. COMPLETE.	6.50	6.50	6.50
*****							
B NOTED IN LAST SERVICE: FRONT BRAKE PADS AT 3MM							
S14 FRONT BRAKE REPLACEMENT							
			47	CE			
			2	001690 FRT DISC DRILLED	275.00	465.00	465.00
			1	003027 FRT BRAKE PADS	165.55	275.00	550.00
			2	P-37 DE GREASER	5.95	165.55	165.55
			47	CHW		5.95	11.90
			42794	CHECKED AND VERIFIED THAT FRONT BRAKE PADS ARE NOW AT 2MM. BRAKE PADS ALMOST AT METAL BACKING AND ROTORS ARE BADLY GROOVED. REPLACED FRONT BRAKE PADS AND ROTORS. ROAD TESTED TO VERIFIED OPERATION AND TO PERFORM BRAKE PAD BREAK IN. COMPLETE.		2.35	2.35
*****							

**Hours:**  
Monday - Friday  
7:30 am - to 6:00 pm

ORIGINAL ESTIMATE: \$	FINAL REVISED ESTIMATE: \$	DESCRIPTION	TOTALS
		LABOR AMOUNT	967.30
		PARTS AMOUNT	946.13
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	1913.43
		ADJUSTMENTS	0.00
		SALES TAX	80.42
		<b>PLEASE PAY THIS AMOUNT</b>	<b>1993.85</b>

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE. BAR# AH 223516 EPA# CAL 000265432  
WARNING: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. In addition, motor vehicles emit engine exhaust and fumes, and when serviced, cleaned, or maintained generate used oil, waste fluids, fumes, grease, grime, and particulates from component wear, which contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. (Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.) For further information about Proposition 65, http://www.oakland.gov/prop65.html

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242516

# BENTLEY SAN FRANCISCO

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Mission Statement

PAGE 1

HOME: [REDACTED] BUS: [REDACTED]  
CELL: 4 [REDACTED]

SERVICE ADVISOR: 122 EDMONDS  
COLOR: BLACK YEAR: 01 MAKE/MODEL: OVALE MANGUSTA VIN: ZF4AH01AX1M000192  
LICENSE: TAG: TY652  
MILEAGE IN: 41697/41702

DEL DATE: 12DEC02 DD PROD. DATE: 12DEC2004 WARR. EXP.: 16:30 04OCT07 FROMISED: PO NO.: 0.00 PAYMENT: CASH INV. DATE: 10OCT07  
R.O. OPENED: 04OCT07 READY: 09OCT07 OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04  
2) LEONORA 623-7706

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A	PERFORM 40,000 MILE SERVICE PER CUSTOMER REQUEST							
	S10 MAINTENANCE SERVICE							
	47 CE						307.50	307.50
	1 002704 FILTER ASY OIL					7.95	7.95	7.95
	HWO HAZARDOUS WASTE DISPOSAL-OIL & FILTER						2.68	2.68
	47 CHW						2.35	2.35
	HWAS HAZARDOUS WASTE DISPOSAL-BRAKE SERVICE							
	47 CHW							
	41697 Renewed oil and filter. added engine oil. Inspected brakes: Front 3mm Rear 6mm Parking 4mm. Front brakes will need to be done soon. Found power steering pump starting to leak, as this is part of the brake system recommend renewing pump. Topped up washer fluid level. Performed road test, opearting properly							
	*****							
B	PERFORM COMPLETE DETAIL PER CUSTOMER REQUEST, TOUCH UP PAINT CHIPS							
	BEFORE DETAIL							
	S105 BODY / SQUEAKS / RATTLES						0.00	0.00
	47 CE							
	SUBL CALIFORNIA DETAIL INV#183594 PO#							
	PO#88425							
	CE						299.95	299.95
	41697							
	*****							
C	CUSTOMER STATES THE TOP SEALS ARE LEAKING WATER							
	S105 BODY / SQUEAKS / RATTLES							
	47 WE							
	FC: PART#: COUNT:							(N/C)
	CLAIM TYPE:							
	AUTH CODE:							
	41697 CHECKED IN DETAIL DEPARTMENT WITH WATER HOSE AND COULD NOT SEE ANY WATER LEAK. SPRAYED FOR 10 MINUTES WITH WATER AND INTERIOR STILL DRY, NO EVIDENCE OF DRIPPING LEAKS.							
	*****							

Hours:  
Monday - Friday  
7:30 am - to 6:00 pm

ORIGINAL ESTIMATE: \$			FINAL REVISED ESTIMATE: \$			DESCRIPTION	TOTALS
DATE	TIME	PHONE #	AUTHORIZED	ADDITIONAL AMOUNT	REVISED TOTAL	LABOR AMOUNT	
						PARTS AMOUNT	
						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						MISC. CHARGES	
						TOTAL CHARGES	
						ADJUSTMENTS	
						SALES TAX	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.			I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.			PLEASE PAY THIS AMOUNT	

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BAR# AH 223516 EPA# CAL 000265432

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PAGE 2

*Mission Statement*

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HOME: [REDACTED] BUS [REDACTED]  
CELL: [REDACTED]

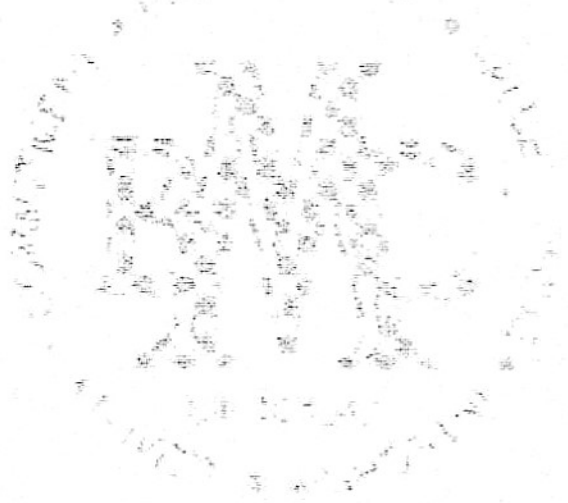
SERVICE ADVISOR: 122 EDMONDS-LOTUS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
BLACK	01	OVALE MANGUSTA	ZF4AH01AX1M000192		41697/41702	TY652
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
12DEC02 DD		12DEC2004	16:30 04OCT07		0.00 CASH	10OCT07
R.O. OPENED	READY	OPTIONS: STK:21Q32 DLR:0517 1)WARR EXP 12/12/04 2)LEONORA 623-7706				
04OCT07	09OCT07					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
D							
CUSTOMER STATES THERE IS A WHINING NOISE COMING FROM THE CLUTCH WHEN PRESSED							
S105 BODY / SQUEAKS / RATTLES							
47 CE							
41697 Note for customer reminder						0.00	0.00

\*\*\*\*\*

EST: 734.95      04OCT07 08:22 SA: 122



<b>Hours:</b>  Monday - Friday 7:30 am - to 6:00 pm	ORIGINAL ESTIMATE: \$ _____			FINAL REVISED ESTIMATE: \$ _____			DESCRIPTION	TOTALS
	DATE			AUTHORIZED			LABOR AMOUNT	312.53
	TIME			ADDITIONAL AMOUNT			PARTS AMOUNT	7.95
	PHONE #			REVISED TOTAL			GAS, OIL, LUBE	0.00
							SUBLET AMOUNT	299.95
							MISC. CHARGES	0.00
							TOTAL CHARGES	620.43
							ADJUSTMENTS	0.00
							SALES TAX	0.68
							<b>PLEASE PAY THIS AMOUNT</b>	<b>621.11</b>

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